

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### Reporting Requirements Not Met for Housatonic Water Works Company

*\*This notice contains important information about your drinking water. Have someone translate it for you or speak with someone who understands it.\**

We were required to report **a copy of the notice and materials sent to persons served by known or potential service lines containing lead** to MassDEP.

Our system failed to demonstrate and certify to MassDEP that it delivered annual notifications and information to affected consumers with lead, galvanized requiring replacement (GRR), or lead status unknown service lines as required by July 1, 2025. Although failure to comply with this reporting requirement does not create a risk to public health, we are required to inform you of this violation and provide additional information, including what we did to correct the situation.

It is important for consumers to know if the water they are receiving has been delivered through a lead, GRR, or lead status unknown service line so they can make decisions on what actions they wish to take to reduce their exposure to lead in drinking water.

#### **What should I do?**

There is nothing you need to do at this time. You do not need to boil your water or take other actions. Please note that boiling water does not remove lead and may instead increase levels, as lead remains behind when the water boils away.

For more information on reducing lead exposure around your home/building and the health effects of lead, visit the MassDEP Lead in Drinking Water Webpage (<https://www.mass.gov/lead-in-drinking-water>) or contact your health care provider.

#### **What is being done?**

While we did not certify and notify MassDEP as quickly as we should have, we provided the required notifications to persons served, as well as the missing information to MassDEP on June 29, 2026. We are no longer in violation of this reporting requirement.

For more information, please contact **James J. Mercer** at **413.528.1780** or **80 Maple Avenue, STE 1, Great Barrington, MA 01230**.

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by Housatonic Water Works Company. PWS ID#: 1113003

Date distributed: June 29, 2026.