

## Housatonic Water Company – Water Discoloration Monitoring and Sampling Program

The Housatonic Water Company is committed to ensuring the safety and quality of our water supply. If you experience discolored water, please either call us at (413) 528-1780 or complete this intake form and email it to [housatonicwater@gmail.com](mailto:housatonicwater@gmail.com).



### Housatonic Water Works Company Water Discoloration Intake Form

Date: \_\_\_\_\_

1. Name: \_\_\_\_\_

2. Address: \_\_\_\_\_

3. Type of Residence:

☐ Single-family   ☐ Multi-family   ☐ Apartment   ☐ Other: \_\_\_\_\_

4. Known Plumbing:

Service Line Materials (check all that apply):

☐ Copper   ☐ Plastic (PVC/PEX)   ☐ Galvanized Iron   ☐ Unknown

☐ Other: \_\_\_\_\_

\_\_\_\_\_

Interior Plumbing Materials (check all that apply):

☐ Copper   ☐ Plastic (PVC/PEX)   ☐ Galvanized Iron   ☐ Unknown

☐ Other: \_\_\_\_\_

\_\_\_\_\_

5. Frequency of Discolored Water in 2025

How often have you experienced discolored water this year?

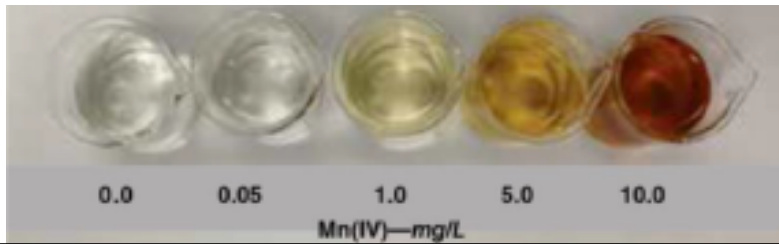
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6. Approximate Dates of Occurrence (if known):

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7. Water Appearance

Please circle the photo below that most closely resembles the color of the water you observed:



Example: A: Clear B: Light Yellow C: Orange D: Brown E: Dark Brown

Additional Comments (optional):

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