



# HOUSATONIC WATER WORKS COMPANY

SINCE 1897

**FOR IMMEDIATE RELEASE**

**March 1, 2024**

## **Housatonic Water Works Company Launches Service Line Material Survey in Compliance with EPA Regulations**

Housatonic Water Works Company (HWWC) is initiating a Service Line Material Survey mandated by the US Environmental Protection Agency (EPA). This survey is a crucial step in compliance with the EPA's Lead and Copper Rule revisions aimed at identifying and addressing potential lead water service lines, prioritizing public health and safety.

James J. Mercer, Treasurer of Housatonic Water Works Company, emphasizes, "Ensuring the safety and well-being of our community is our top priority. We are committed to complying with EPA regulations and maintaining the integrity of our drinking water system."

To facilitate this survey, HWWC has partnered with Comprehensive Environmental Incorporated (CEI). Customers will receive a Service Line Material Survey form along with their water bills. The survey can be completed online or returned via mail to HWWC or directly to CEI. Additional information is available at [housatonicwater.com](http://housatonicwater.com).

James J. Mercer encourages customer cooperation, stating, "Your participation in this survey is greatly appreciated as we work together to ensure the safety of our drinking water system."

Completed forms are due by April 1, 2024. For inquiries or assistance, customers are urged to contact HWWC.

80 Maple Avenue, Suite 1, Great Barrington, MA 01230

Tel: 413.528.1780

Fax: 413.528.3024

E-mail: [housatonicwater@gmail.com](mailto:housatonicwater@gmail.com)

[www.housatonicwater.com](http://www.housatonicwater.com)



# HOUSATONIC WATER WORKS COMPANY

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## **Important Notice:**

Service Line Material Survey Required by EPA Lead and Copper Rule Revisions

Dear Valued Customer,

March 1, 2024

We are reaching out to inform you about an important initiative mandated by the US Environmental Protection Agency (EPA) regarding the drinking water service lines in our community.

The EPA's Lead and Copper Rule revisions now require all water utilities, including Housatonic Water Works Company (HWWC), to prepare a comprehensive inventory of the materials used in customer's service lines. This initiative is crucial in identifying and addressing any potential lead water service lines, which pose significant health risks.

Establishing this inventory and locating possible lead service lines is the first step towards ensuring the safety and well-being of our community. In the future, we anticipate receiving further guidance regarding the replacement of these lines and will keep you updated.

To assist us in this endeavor, we have contracted with Comprehensive Environmental Incorporated (CEI). Sara Dewal is the dedicated representative assisting with this project, and we encourage you to reach out to her with any questions or concerns you may have.

**Sara Dewal**

**Comprehensive Environmental, Inc.**

**Email:** [sdewal@ceiengineers.com](mailto:sdewal@ceiengineers.com)

**Phone:** 508-281-5178

Enclosed with this letter, you will find additional information regarding the program, along with a Service Line Material Survey form. You may complete the online survey or return the paper survey with your water bill to HWWC or mail directly to CEI. This information is also available at [housatonicwater.com](http://housatonicwater.com).

Should you have any questions or require further assistance, please do not hesitate to contact us. Your cooperation and participation in this survey are greatly appreciated as we work together to ensure the safety and integrity of our drinking water system.

**Please note that completed forms are due April 1, 2024.**

Thank you for your attention to this matter.

Sincerely,

James J. Mercer

*enclosures*

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# HOUSATONIC WATER WORKS COMPANY NEEDS YOUR HELP TO CONDUCT A WATER SERVICE LINE INVENTORY

The Housatonic Water Works Company (HWWC) is required by the Environmental Protection Agency to develop a Water Service Line Inventory and is requesting public water customers **to identify the type of material your water service line is.**

**FIRST**, please read the back for more information, it includes steps to help you locate your water service line and submit this information by using the QR BarCode or web link below.

**SECOND**, please complete a quick survey to help HWWC complete the water service line inventory. The survey can be accessed by scanning the QR Barcode or by accessing this link: <https://arcg.is/0C8vDO>

HWWC has contracted with an engineering company, Comprehensive Environmental Inc. (CEI), to assist with this project. If you need assistance to complete the survey or have additional questions please contact:

**Sara Dewal**  
**Comprehensive Environmental, Inc.**  
**Email:** [sdewal@ceiengineers.com](mailto:sdewal@ceiengineers.com)  
**Phone:** 508-281-5178

Refer to US EPA's website for more information about the service line inventory and why it is required: <https://www.epa.gov/ground-water-and-drinking-water/revised-lead-and-copper-rule>

A paper copy of the survey is provided on the back side of this letter. Please mail paper survey to:

**Comprehensive Environmental Inc.**  
41 Main Street  
Bolton, MA 01740

Please complete the survey or contact Comprehensive Environmental Inc. by **April 1, 2024.**

*\*La encuesta está disponible en español también\**



Scan Barcode with  
Device Camera to Take

### ***Why Complete This Survey?***

As part of EPA's Lead and Copper Rule Revisions, water suppliers in Massachusetts are required to prepare a full inventory of the drinking water service line materials that make up the Company's public water system.

Establishing an inventory of water service line materials and identifying the location of any possible lead water service lines is the first step towards getting the lines replaced.

The revisions are intended to protect children and communities from lead exposure risks and support effort to remove lead from drinking water.

**Thank you for your assistance!**

## Housatonic Water Service Line Material Survey

Please help the Housatonic Water Works Company (HWWC) to identify if your property has a **Lead Water Service Line** by completing this survey.

All Public Water Suppliers (PWS) must perform a drinking water lead service line inventory as required by the [US Environmental Protection Agency's Lead and Copper Rule](#).

**Paper Mail Option** – If you choose not to complete the online survey provided in the latest water department billing, please fill out this form and mail it to Comprehensive Environmental Inc. (the contractor assisting HWWC with the completion of this project). If you completed the online survey, you do not need to fill out this survey.

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Email Address \_\_\_\_\_

Phone Number \_\_\_\_\_

Street Address \_\_\_\_\_

Are you the owner or tenant (renter)? \_\_\_\_\_

Building Construction Year \_\_\_\_\_

Service Line Material (Plastic, Lead, Copper, Galvanized Steel, I Don't Know) \_\_\_\_\_

\*If you are not positive about the material, it is okay to write the material which you believe it to be. HWWC will contact you if necessary.

**If you need more information**, please visit:

<https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead-0>

**Please mail to:**

Comprehensive Environmental Inc.  
41 Main Street  
Bolton, MA 01740