



# HOUSATONIC WATER WORKS COMPANY

SINCE 1897

PRESS RELEASE

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## **Housatonic Water Works Company to Participate in Low Income Household Water Assistance Program**

Housatonic Water Works Company is participating in the Low-Income Household Water Assistance Program (LIHWAP) program which helps to pay water and sewer bills for people who qualify. The program is sponsored by the Commonwealth of Massachusetts Department of Housing and Community Development and is administered by Berkshire Community Action.

This combined effort works to reduce the rate of services, and people who are currently receiving fuel assistance are eligible for this program too. Households that are disconnected are at risk for disconnection for non-payment will take priority. The maximum benefit is currently \$1,500 for households with past due bills. An additional flat benefit of \$450 for eligible accounts is subject to availability of funds.

“We want to make sure Housatonic Water Works continues to deliver the highest quality water and top-notch customer service to everyone,” James Mercer, the company treasurer, says. “All of our area residents deserve access to clean drinking water as well as appropriate sewer and wastewater management services.”

### About Berkshire Community Action

The role of Berkshire Community Action is to assist the low-income residents of Berkshire County towards achieving sustainability and self-sufficiency. It's mission: Community driven. Community strong.

For more information about LIHWAP, contact Berkshire Community Action at 413-445-4503, or visit: <https://www.bcacinc.org/>.

### *About Housatonic Water Works Company*

Since 1897, Housatonic Water Works Company has continuously served its community. It takes great pride in providing quality customer service. For more information: visit: <https://housatonicwater.com/>.

### *About the Commonwealth of Massachusetts Department of Housing and Community Development*

The Department of Housing and Community Development, through its community and business partners, provides affordable housing options, financial assistance, and other support to Massachusetts communities. It oversees different types of assistance and funding for consumers, businesses and non-profit partners.

For more information: <https://www.mass.gov/orgs/housing-and-community-development>.

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