



# HOUSATONIC WATER WORKS COMPANY

SINCE 1897

## PRESS RELEASE

MARCH 29, 2021

Housatonic Water Works Company, Inc. (HWWC) is excited to announce plans for a major improvement and modernization of the company's drinking water treatment plant.

James J. Mercer, Treasurer of HWWC, says this is an important milestone in the company's efforts to eliminate the roily water episodes that have occurred, and improve customer satisfaction. *"We are very excited to have reached this stage – we now know the cause of the colored water episodes, and have committed to a solution that removes the cause."*

A new ultrafiltration membrane treatment system is proposed to replace the existing slow sand filters and remove manganese that has been causing periodic episodes of discolored water. HWWC submitted a proposed preliminary plan March 26, 2021 to the Massachusetts Department of Public Utilities (DPU) and Massachusetts Department of Environmental Protection (DEP).

HWWC submitted a feasibility study conducted by Lenard Engineering, Inc. to evaluate alternative technologies for manganese removal. Lenard recommended a hollow fiber ultrafiltration membrane system from Koch Separations Systems ([kochseparation.com](http://kochseparation.com)). Jim Ericson, Vice President of Lenard, said that *"the new filtration system will serve multiple purposes, not only removing the manganese that occurs periodically, but also totally replacing the existing slow sand filter plant with a modern membrane filter that will provide a higher degree of turbidity and particulate removal than the current filters"*. Combined with a pre-oxidation step using chlorine, the new filters are expected to remove manganese down to levels where it will not cause noticeable color.

In addition to Lenard's involvement, HWWC has been working with a water quality consultant, Dr. Rich Gullick of Water Compliance Solutions, LLC (Leominster, MA), to apply a sound scientific approach to investigating the cause of the colored water. The Cornwell Engineering Group (Newport News, VA), experts in corrosion control, were commissioned to conduct a study of lead and copper chemistry and also iron and manganese. Their study showed the color episodes have been caused by manganese in the treated water from Long Pond, and not by iron from rusting iron pipes as was previously assumed. The manganese occurs only occasionally, mostly during warm water temperature conditions. Some discoloration may also be caused by manganese that has accumulated on distribution system pipe surfaces and then is dislodged or resuspended.

A pilot study is expected to be required to confirm the suitability of the Koch membranes for HWWC's Long Pond source water. The project is expected to cost about \$1.7 million, and HWWC will require DPU approval to allow the costs to be supported through the customer rate structure.

Manganese is a natural element in the earth's crust, and is an essential nutrient for human health. The US Environmental Protection Agency and Massachusetts DEP have issued a Health Advisory level for manganese in drinking water of 0.3 mg/L. The highest level found yet in HWWC's water is much less than that at 0.1 mg/L, but that level is still problematic for color.

HWWC plans on conducting a public informational meeting on the topic in April. Both the Cornwell report and Lenard feasibility study are available on the HWWC website at [housatonicwater.com](http://housatonicwater.com).

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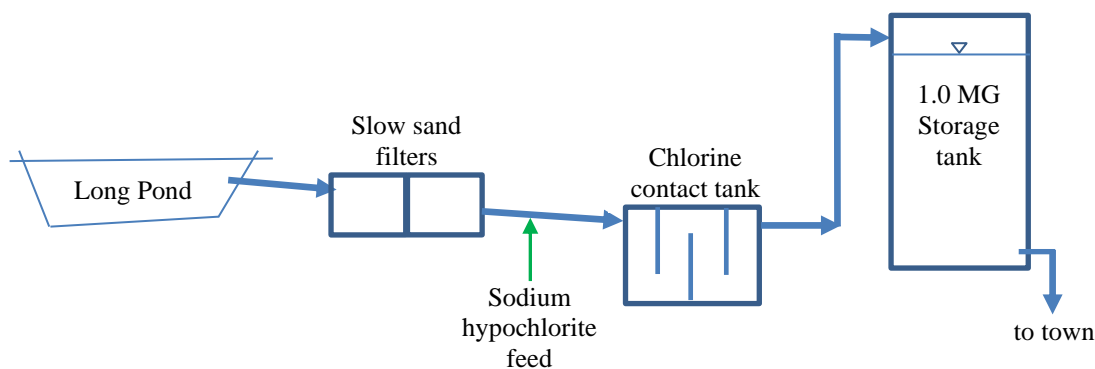
October 29, 2020  
Housatonic Water Works  
Memorandum No. 15400-002

**Subject: Desktop Study – Colored Water and Corrosion Assessment**

Housatonic Water Works Company (HWWC) has tasked Cornwell Engineering Group, Inc. (Cornwell) with investigating the colored water events that seasonally occur in their system (typically during warmer months), as well as the corrosivity of the water. The following memorandum discusses and summarizes the HWWC water quality characteristics and their implications on solubility or precipitation of hardness, iron, manganese, lead, or copper, and provides direction for an action plan to resolve the issues.

### SYSTEM DESCRIPTION

The water source for the HWWC system is surface water from Long Pond. Treatment consists of slow sand filtration, addition of sodium hypochlorite, and chlorine contact as depicted in the treatment schematic in Figure 1. Current average daily production is 0.11 MG.



**Figure 1 HWWC treatment schematic**

Characteristics of the water mains and service lines, as reported in the December 2016 Desktop Study Report (Lenard 2016), are summarized in Table 1 and in the following items:

- Water main upgrades were initiated in the 1990s and included about 14,000 LF (mostly ductile iron and polyethylene as per Table 1), and most (if not all) of the remaining system pipes are >100 years old and are made of cast iron or steel.

- The characteristics of the “steel” pipe are not reported by Lenard (2016), but the data suggests that > 80 percent of the pipes are unlined cast iron or “steel” pipes >100 years old
- There are some asbestos cement (transite) pipes in the system. Information on sizes has not been reported, but these pipes are typically used for larger mains in a water system.
- No lead service lines have been identified in the system over the past ~35 years. Only a few lead goosenecks were encountered during that time, and they were removed. No other lead goosenecks are currently known to exist, and HWWC policy is to promptly remove any that may be found in the future.
- In addition to company-owned mains, there are approximately ten streets that are privately owned with privately owned water mains. These are typically steel lines, over 50 years old, and don’t have hydrants or blowoffs on the end to flush out stale or dirty water. This situation may impact water quality in these areas.

**Table 1 HWWC Water Mains and Service Lines (Lenard 2016)**

<b>Water Mains</b>		
<b>Material</b>	<b>Lineal Feet (LF)</b>	<b>Percent of Total</b>
Cast iron	64,497	54.3%
Steel†	34,734	29.2%
Ductile iron	14,671	12.3%
Transite (asbestos cement)	4,552	3.8%
Polyethylene (PE)	380	0.3%
<b>Total</b>	<b>118,834</b>	<b>100.0%</b>
<b>Service Lines</b>		
<b>Material</b>	<b>Number</b>	<b>Percent of Total</b>
Galvanized	784	91.6%
Copper	71	8.3%
Ductile Iron	1	0.1%
<b>Total</b>	<b>856</b>	<b>100%</b>



## **HWWC WATER QUALITY – ENTRY POINT AND DISTRIBUTION SYSTEM**

Historical data are summarized in Table 2, with data from the distribution system separated by low color (<15 PCU) and high color (>15 PCU). Data for the distribution system includes data from August 22, 2018 through March 16, 2020 plus data from additional five sampling events in August 2020. Data for point of entry (POE) for pH from the WTP monitoring data was only used from July 27, 2020 through most recent data provided (September 7, 2020) due to pH probe calibration issues (Figure 5). Additional data at POE was also collected and measured by an independent laboratory, similar to the distribution sites. This additional POE data included 5 sampling events, one from August 22, 2018 and four from recent sampling events in August of 2020. Therefore, POE data may not be representative of conditions observed during the colder months. Calcium hardness at POE was reported in the 2016 desktop corrosion control treatment (CCT) study (Lenard 2016), and was assumed to be similar at the distribution sites for calculated values. Calculated parameters such as Larson and Skold Index (LSK), calcium carbonate precipitation potential (CCPP), dissolved inorganic carbon (DIC), and chloride to sulfate mass ratio (CSMR) are also included. Calculations for CCPP and DIC were performed assuming a water temperature of 20°C.

Since colored water is a main concern in the HWWC system, Table 2 separates distribution data by color above or below the secondary maximum contaminant level (SMCL) of 15 PCU. Note that colored water data are still limited.

Most of the other parameters and constituents are about the same at the POE and in the distribution system, and except for color and manganese the results during high color events (>15 PCU) are about the same as on low color events (<15 PCU). On dates when the color is >15 PCU, the manganese is higher than on the dates when the color is <15 PCU. More than half of the manganese results in the distribution system samples with color <15 PCU were below the detection limit (<0.002 mg/L): 86 of 155 samples, and 145 of the 155 samples were <0.010 mg/L. For distribution samples >15 PCU, no manganese values were below the detection limit. When the color was  $\geq 30$  PCU the manganese was  $\geq 0.09$  mg/L. Further discussion on manganese and colored water is included in the next section.

Iron, manganese, and total color data are evaluated in the discussion below, followed by a discussion of pH, lead and copper, use of polyphosphate, hardness precipitation, and free chlorine residuals.

**Table 2      Housatonic Water Works Water Quality (2018 – 2020)**

Parameter/Constituent	POE	DS	DS
	Median, n=5	(color>15 PCU) Median, n=6	(color<15 PCU) Median, n=155
pH*	7.3	7.7	7.8
Total Alkalinity (mg/L CaCO <sub>3</sub> )	80	78	80
Calcium Hardness (mg/L CaCO <sub>3</sub> )	48	--	--
Total Hardness (mg/L CaCO <sub>3</sub> )	--	--	--
Total Iron (mg/L)	<0.05	0.093	<0.05
Total Manganese (mg/L)	0.086	0.018	<0.002
Chloride (mg/L)	14.2	14.3	14.7
Sulfate (mg/L)	<5	<5	<5
Free Chlorine Residual (mg/L)	1.13	0.45	0.35
Apparent color (PCU) †	20	20	0
Total Dissolved Solids (mg/L)	107	113	105
DIC (mg/L as C)*	21.9	19.8	19.9
LSK	<0.32	<0.52	<0.32
CCPP (mg/L CaCO <sub>3</sub> )	-18.5		
Saturation pH	8.16		
LSI	-0.96		
CSMR (mg/mg)	>2.8	>2.8	>2.9

\* = the POE pH data used to determine the median included five samples from an independent certified laboratory, plus one value per day from the treatment plant’s analyzer from 7/27/20 through 9/27/20. The DIC was calculated using paired pH and alkalinity data on dates when alkalinity was also measured.

† = APHA platinum/cobalt (Pt/Co) color units, unfiltered<sup>1</sup> (ASTM 2019)

DIC = Dissolved inorganic carbon (also known as “total carbonate”)

LSK = Larson-Skold Index

CCPP = Calcium carbonate precipitation potential (“+” = precipitation, “-“ = dissolution)

LSI = Langelier Saturation Index

CSMR = Chloride to sulfate mass ratio

## IRON AND MANGANESE

Results from Table 2 show that iron was consistently below the SMCL, even during high color events (>15 PCU). Previously colored water complaints were thought by HWWC to be from iron corrosion due to the aging iron pipes in the system, but none of the iron results reported, including samples with total color 40 to 50 PCU, exceeded the 0.3 mg/L iron SMCL.

The Larson-Skold Index (LSK) is used to describe the corrosivity of water towards iron, although it does not account for all iron corrosion mechanisms. Table 3 shows the interpretation with respect

<sup>1</sup> “True” color (filtered water sample) is measured the same way as apparent color (unfiltered water sample), except with suspended material (e.g., turbidity) removed by filtration before determination of “true” color.

to potential for iron corrosion associated with calculated LSK values (Leitz and Guerra 2013). The index is calculated using the ratio of equivalent weight of chloride and sulfate ions to the equivalent weight of bicarbonate and carbonate ions, shown in the following equation.

$$LSK = \frac{(Cl^- + SO_4^{2-})}{(HCO_3^- + CO_3^{2-})} = \frac{\text{eq. weight of chloride} + \text{eq. weight of sulfate}}{\text{eq. weight of bicarbonate and carbonate}}$$

**Table 3 Larson-Skold Index**  
(Source: Leitz and Guerra 2013)

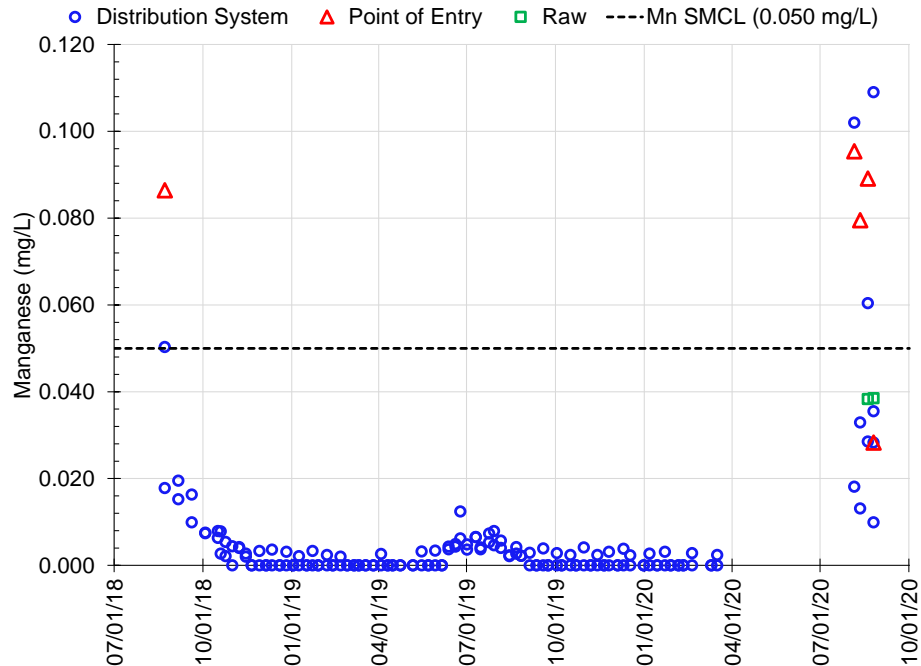
LSK Value	Significance
< 0.8	Chloride and sulfate concentrations will not interfere with natural film formation
0.8 < LSK < 1.2	Chloride and sulfate concentrations may interfere with natural film formation; corrosion may occur
> 1.2	High corrosion rates are anticipated

Calculations based on the recent sampling, using POE alkalinity of 80 mg/L CaCO<sub>3</sub> as an estimate for the sum of carbonate and bicarbonate, a chloride of 14.2 mg/L, and sulfate as the detection limit of 5 mg/L, gives a Larson-Skold Index of about <0.32 (as shown in equation below)<sup>2</sup>. As shown in Table 3, an LSK of 0.3 suggests the water quality conditions are not conducive to iron corrosion. This is supported by the low measured iron levels in the distribution system, as levels are historically below the SMCL even during high color sampling events.

$$LSK = \frac{(Cl^- + SO_4^{2-})}{(HCO_3^- + CO_3^{2-})} \cong \frac{\left(\frac{14.2 \text{ mg/L}}{35.45 \text{ mg/meq}}\right) + \left(\frac{<5 \text{ mg/L}}{48 \text{ mg/meq}}\right)}{\left(\frac{80 \text{ mg/L as CaCO}_3}{50 \text{ mg/meq}}\right)} = <0.32$$

Figure 2 shows manganese in the raw water, at point of entry, and in the distribution system from Summer 2018 through Summer 2020. Manganese in the distribution system varies seasonally, with higher levels in the warmer months. Manganese exceeds the SMCL at the POE in multiple measurements in August 2018 and August 2020. One measurement in the distribution system in August 2018 is at the SMCL and two exceed the SMCL in August 2020. There are no data available for the colder months for manganese in the raw water and the point of entry.

<sup>2</sup> The sum of the equivalent weights of carbonate and bicarbonate at normal pH of drinking water can be approximated as the alkalinity in mg/L as CaCO<sub>3</sub> divided by a factor of 50 mg CaCO<sub>3</sub> per meq



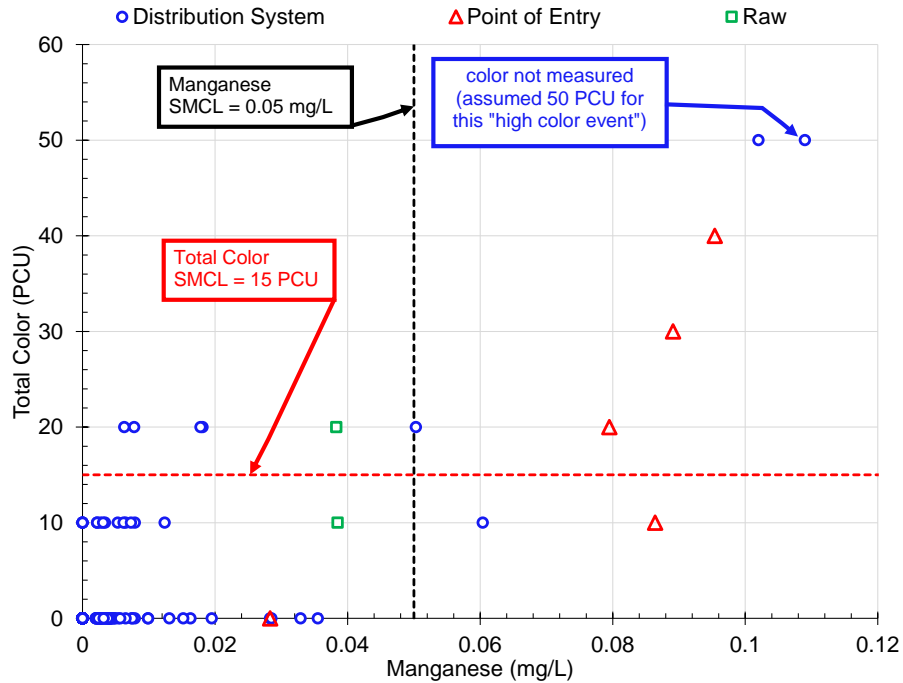
**Figure 2 Manganese in raw, point of entry, and distribution system water**

The higher manganese levels in the summer correspond to the same time period when most colored water complaints are received. Figure 3 compares manganese versus total color in samples where both were analyzed (see exception discussed later in this paragraph). This figure shows that events with manganese above the SMCL occur when there is high color in the same sample.

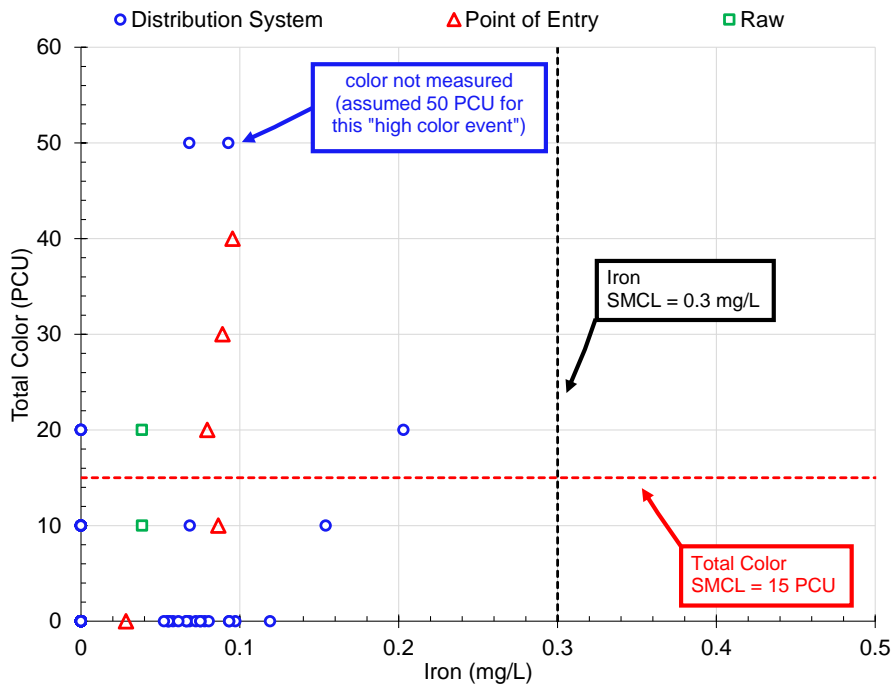
Figure 4 shows the same type of plot but with iron instead of manganese. This figure shows that even during high color events, the iron levels are below the SMCL of 0.3 mg/L. There does not appear to be any trend between high color events and high iron.

The results from these two figures for iron and manganese versus color show that:

- iron never occurred above the SMCL, even during periods of total color up to 50 PCU
- manganese increased on dates that higher total color was measured
- for this particular limited data set of colored-water samples, manganese and color in the distribution system are similar to, or lower than, levels observed at the POE, suggesting that for these specific distribution system locations the color and manganese are not increasing to levels that are higher than at the entry point.



**Figure 3 Manganese versus Total Color**



**Figure 4 Iron versus Total Color**

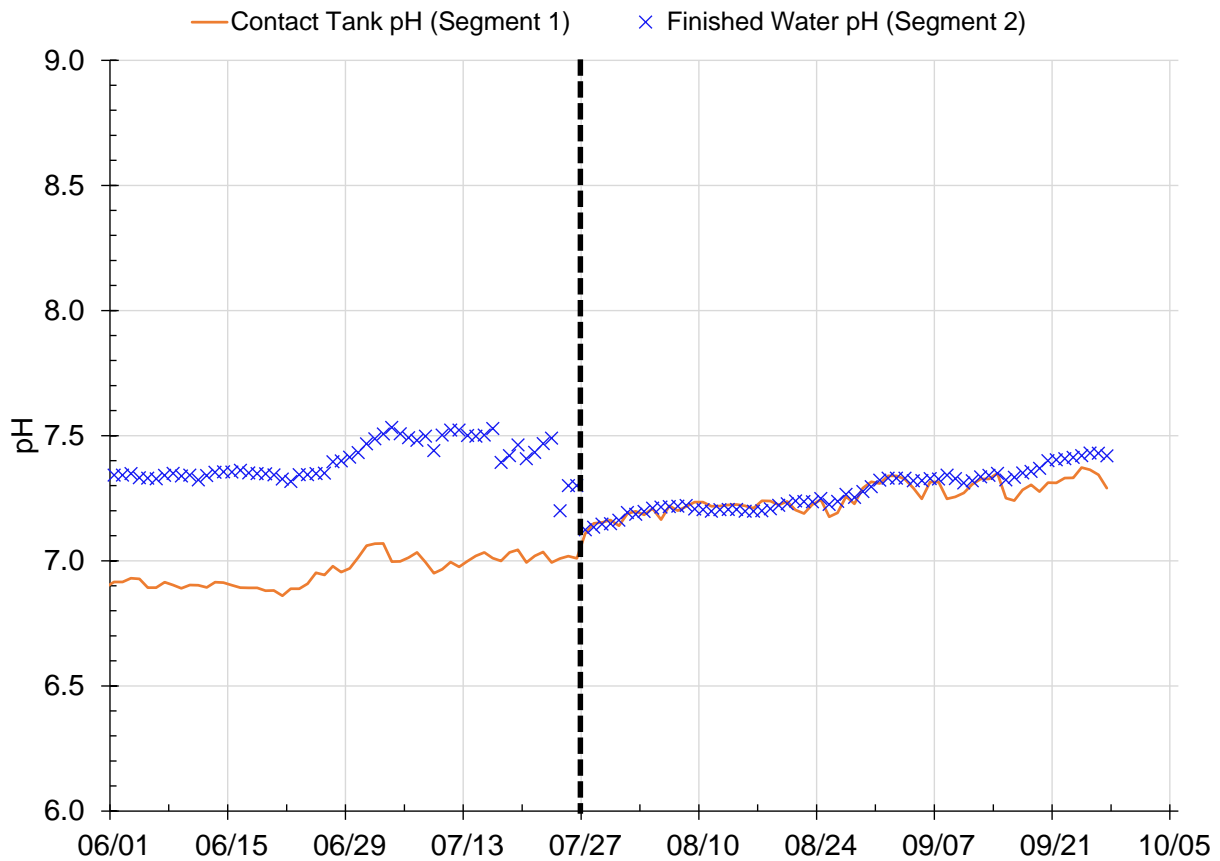
Following a hydraulic disturbance (e.g., main breaks or water main flushing) it is common for turbid water to be observed, and this has been reported in the HWWC system.



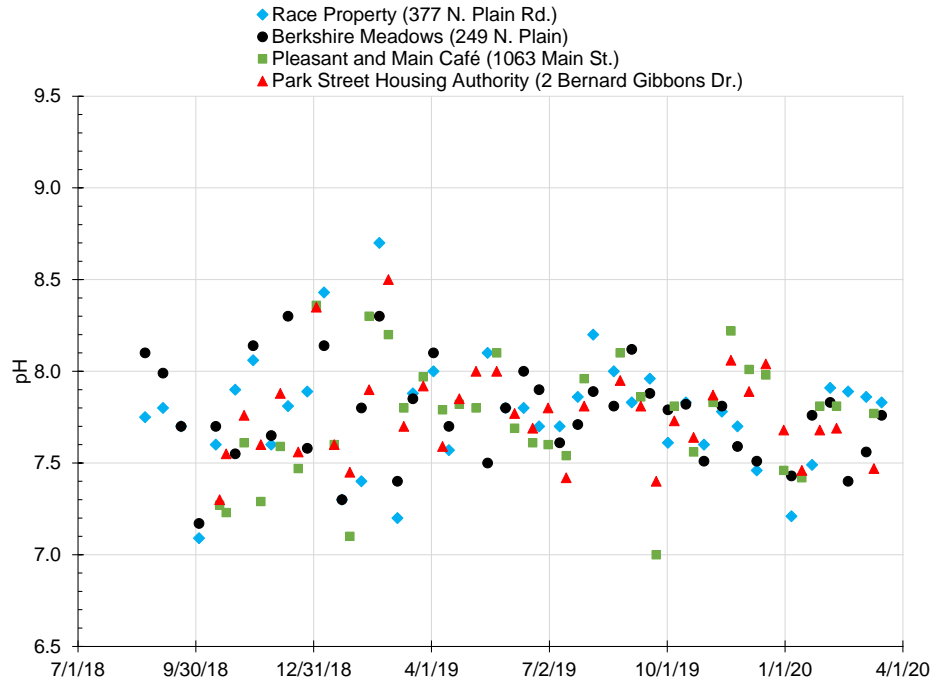
## pH

HWWC provided water treatment plant data, which included pH data at two points in the water treatment process identified as “Segment 1” (exiting the contact tank) and “Segment 2” (point of entry). There were some reported issues with pH measurements at the WTP in the past, and the pH probes were re-calibrated on July 27, 2020. Figure 5 compares data before and after recalibration in the two segments, but only data after recalibration were used in Table 2 and in the following discussion. Dissolved inorganic carbon (DIC) is calculated from paired alkalinity and pH data, so only data after recalibration was used to calculate DIC at the POE. Distribution system monitoring locations have measured pH values ranging between approximately 7.2 to 8.2, though typically is in the range of 7.5 to 8.0 (Figure 6 and Figure 7). These figures demonstrate that there are fewer than 10 percent of pH values at any distribution system location that are <7.2..

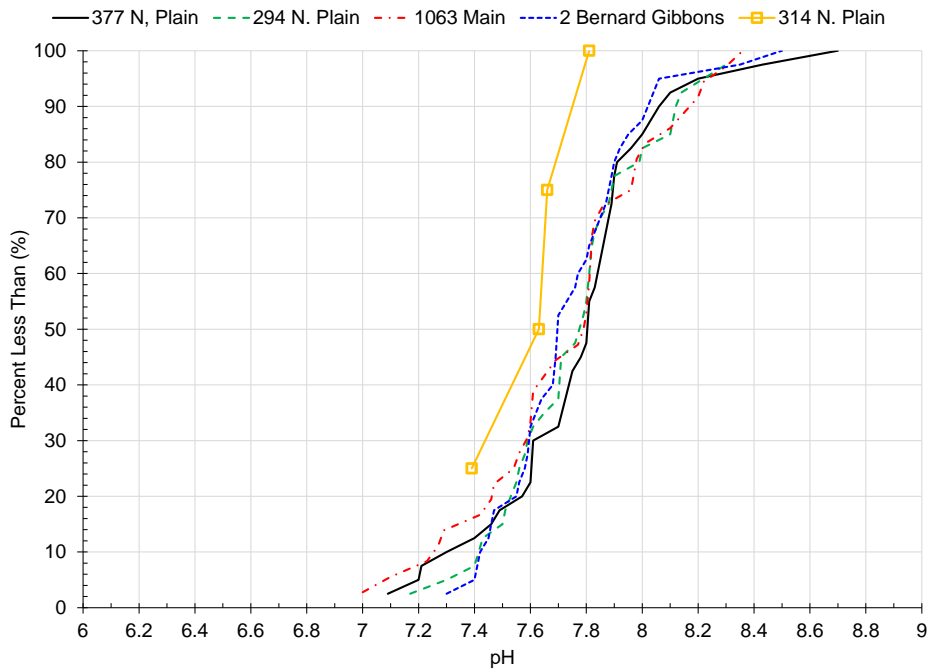
The pH in the distribution system is within the desired range for lead and copper solubility control (see later discussion), so adjustment of pH at the WTP will not be necessary if this pH range can be maintained in the distribution system. Routine monitoring of the distribution system and WTP pH should be continued.



**Figure 5 Historical pH data for Segments 1 and 2 at the WTP (Through September 27, 2020)**



**Figure 6 Distribution system (DS) pH versus date (August 2018 through August 2020)**



**Figure 7 Percentile Distribution of DS pH (August 2018 through August 2020)**

## LEAD AND COPPER

Based on historical LCR data, lead and copper levels have been relatively high in certain compliance periods. In the last 7 years, there have been three lead action level (AL) exceedances and four copper action level exceedances. According to HWWC, some of the high lead levels in the system were due to a customer(s) not following LCR compliance sampling protocols. In response, HWWC implemented an education program for the sampling efforts. Recent data have been lower, without an Action Level exceedance in the past three years (six monitoring periods). Below is a summary table of the 90<sup>th</sup> percentile for lead and copper since 2013 (Table 4). Data from individual locations provided by HWWC also shows that high lead (or copper) results, including results leading to action level exceedances, are not limited to a single household location.

**Table 4 Historical 90<sup>th</sup> percentile lead and copper data**

Compliance Period	2013		2014	2015	2016		2017		2018		2019		2020
	Jun	Nov	Jun	Sep	Jun	Nov	Jun	Dec	Jun	Nov	May	Dec	Apr
Lead (µg/L)	16	6	6	15	18	19	17	14	7	5	12	6	3
Copper (mg/L)	1.4	1.0	1.1	1.4	1.4	1.1	1.0	0.2	1.6	1.3	1.0	0.9	0.8

Lead 90<sup>th</sup> percentile action level = 15 µg/L

Copper 90<sup>th</sup> percentile action level = 1.3 mg/L

The lead and copper in recent years is trending lower. There has been no treatment change, other than maintenance of lower chlorine residuals (see later discussion about the need to maintain free chlorine residuals). Concentrations of lead and copper can be higher in warmer months, so monitoring results in warmer periods (June to September) should be noted to see if these trends continue. Even the 0.77 copper in April 2020 is high, based on Cornwell’s experience, for an LCR compliance level since this is generally old copper at existing monitoring locations. For copper, a key issue is copper solubility after a new pipe or fixture is added. Old copper pipe can eventually develop a protective scale. However, new copper pipe has a higher solubility since it has not had time to form the protective scale. One way to evaluate the potential impact of adding new pipe is to use existing solubility models in the literature, as discussed below (note these models tend to overpredict solubility).

Theoretical and experimental solubility models for lead and copper were used to characterize HWWC water quality related to potential corrosion. A summary of recommended future actions for HWWC are included later in this memorandum. The lead and copper solubility relationships described in this memorandum are based on theoretical and experimentally determined conditions, and associated assumptions, that can be used for relative comparisons of different water sources. However, data evaluated by Cornwell in field and laboratory studies with water samples from various water systems has revealed that the relationships used to develop these curves result in

conservative (high) estimates of lead and copper solubility. For example, we have found the results for copper solubility are from 3 to 6 times lower in actual treated water than are predicted from the Lytle equation discussed below. So, the HWWC water may not be corrosive to copper (or lead), though this can be verified in laboratory solubility studies.

### Theoretical Copper Solubility

The DIC of the water entering the distribution system was estimated to be between 20 and 22 mg/L as C. This was calculated using paired alkalinity and pH data from Table 2.

The 90<sup>th</sup> percentile from LCR copper compliance data has been consistently  $\geq 1.0$  mg/L in the last 7 years, with 4 action level exceedances in the same time period. At HWWC there are some homes with copper service lines, and copper pipe and fittings are likely in premise plumbing.

Figure 8 depicts experimental copper solubility estimated using the equation below developed by Lytle et al (2018). The HWWC used in this figure is 21.9 mg/L as C, and curves are shown in the figure for four different pH values.

$$Cu = 56.68 \times e^{-0.77 \times pH} \times e^{-0.20 \times PO4} \times DIC^{0.59}$$

Where:

Cu = predicted copper solubility (mg/L)

pH = pH (unitless)

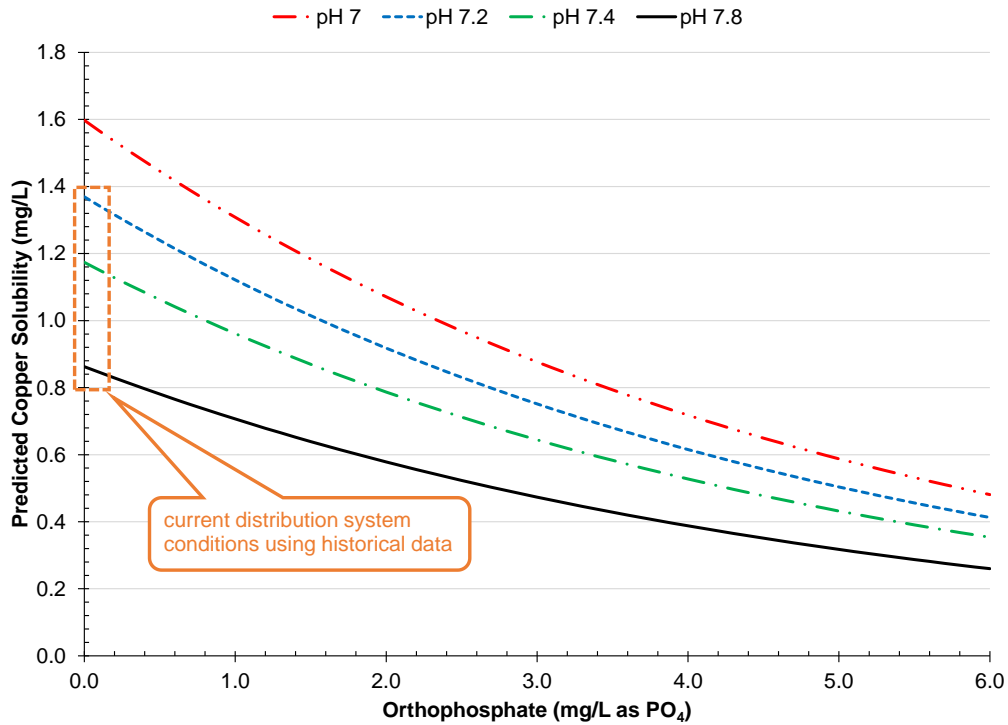
PO4 = orthophosphate residual in mg/L as PO4

DIC = dissolved inorganic carbon (mg/L as C)

The pH in homes in the distribution system typically range between 7.2 to 8.2. Results in this figure suggest that the control of copper corrosion is achievable without the addition of orthophosphate if the pH is consistently above 7.3, since copper solubility using the Lytle equation is 1.3 mg/L or less.

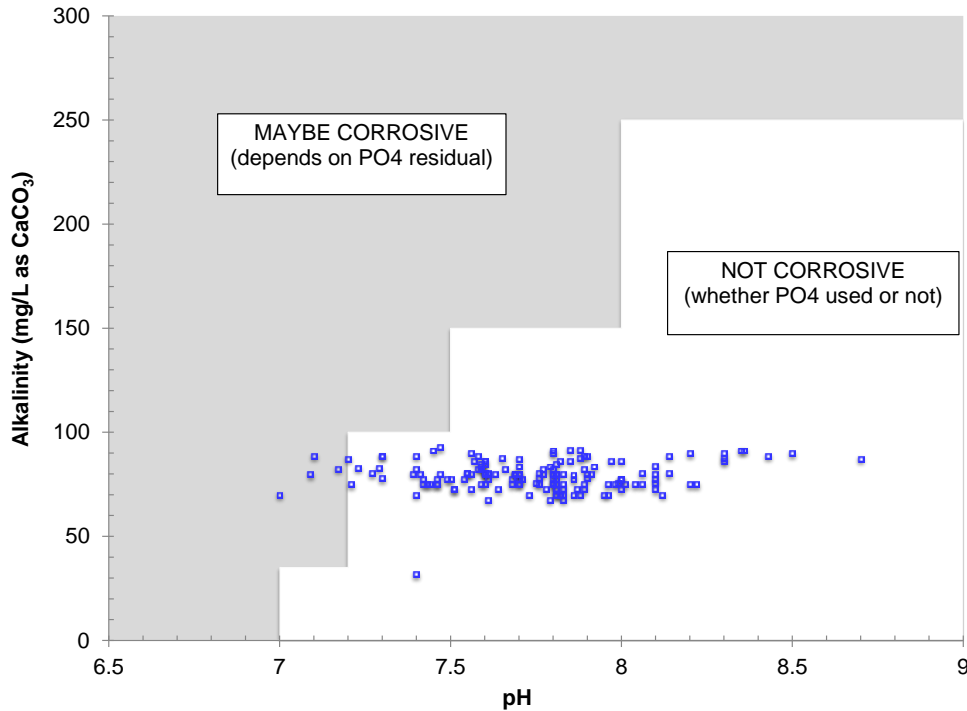
A range of water quality conditions deemed “corrosive” to copper are shown in Figure 9 (no orthophosphate present). This figure reflects definitions recommended during the NDWAC (National Drinking Water Advisory Committee) discussions for the new revisions to the LCR (NDWAC 2015a&b). Water quality that falls in the unshaded region is considered to be non-corrosive to copper. Conditions that plot in the shaded region are corrosive to copper unless orthophosphate (at proper dose and pH) is added. Paired pH and alkalinity data from distribution system monitoring locations are plotted in Figure 9. Figure 9 demonstrated that when the distribution pH is  $>7.2$ , the water quality conditions are not conducive to copper corrosion. Limited copper solubility would be expected in HWWC treated water without orthophosphate if the pH is

maintained >7.2 under current alkalinity/DIC conditions, as shown in Figure 8 and Figure 9. Since HWWC copper levels are higher than expected based on theory and are higher than observed in most other surface water systems, additional evaluation of copper solubility for HWWC is recommended.



**Figure 8** Experimental copper solubility equation as a function of DIC, PO<sub>4</sub>, and pH. Assumes a constant DIC of 21.9 mg/L as C.

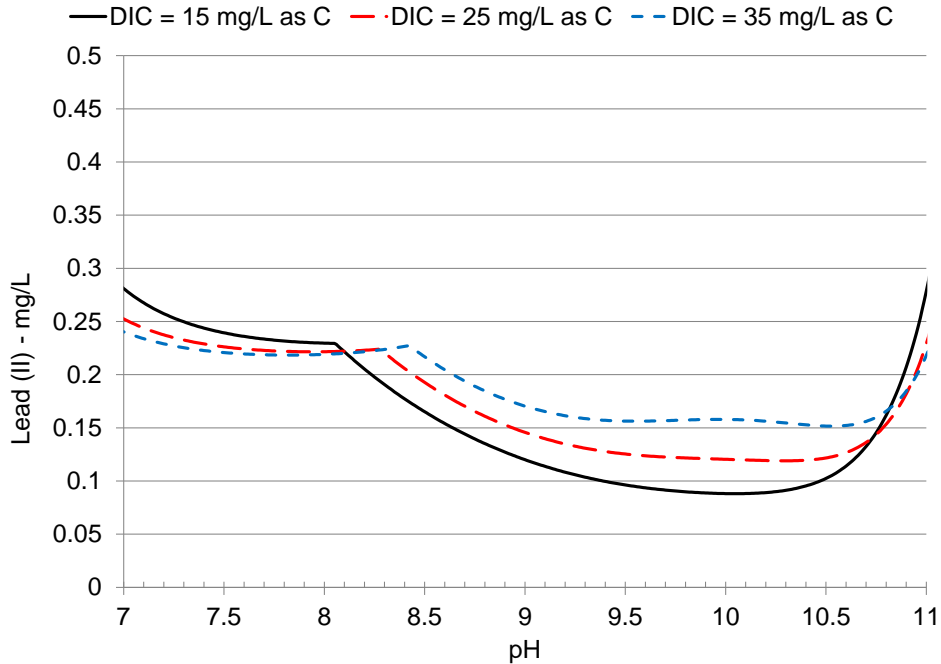




**Figure 9 NDWAC defined conditions corrosive to copper (no orthophosphate present) versus paired pH and alkalinity data from the distribution system**

### Theoretical Lead Solubility

The HWWC system 90<sup>th</sup> percentile lead exceeded the 15 µg/L action level during 2016 and 2017, and has exceeded 10 µg/L at various times since 2013 (Table 4). Recent data have been more favorable (HWWC passed the lead AL for the past three years covering the most recent six monitoring periods, perhaps due to increased attention to proper sampling procedures). HWWC has indicated there are no known lead service lines or lead goosenecks in their system, and whenever they encountered lead goosenecks (just a few were found in 35 years), the goosenecks were removed. According to HWWC, >90 percent of the service lines are galvanized iron. LCR monitoring results indicate there are likely still some sources of lead somewhere, which may be within individual household plumbing, though it is unknown whether this is due to lead solder or brass plumbing fixtures, or some other lead-containing sources.



**Figure 10 Theoretical Lead Solubility from Visual MINTEQ**

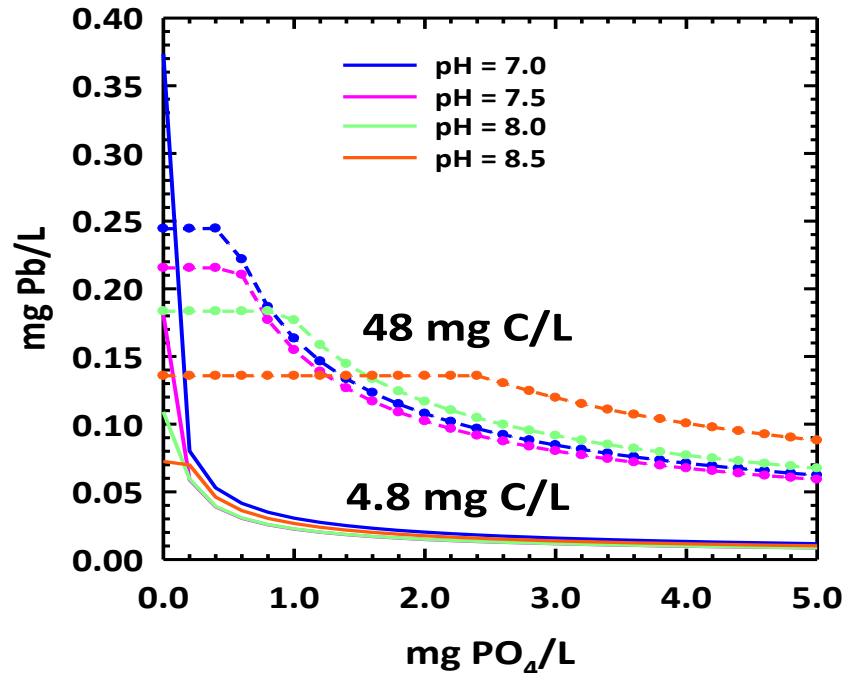
Note: Assumes: a) DIC values are constant, b) water temperature 25 C, c) no orthophosphate present, d) no lead (IV) present, and e) cerussite and hydrocerussite are present.

Figure 10 is a theoretical lead solubility curve developed using chemical equilibrium mathematical model software (Visual MINTEQ (version 3.1 (<https://vminteq.lwr.kth.se/>))), literature data for stability constants and solubility products, water quality data (DIC, water temperature, pH), and assumed equilibrium with carbonate solids (hydrocerussite and cerussite). The curve was developed for three different DIC values of 15, 25, and 35 mg/L as C. The DIC of the HWWC system is similar to the 25 mg/L as C line in this figure. The figure indicates the pH would need to be raised to >9 in order to minimize the lead solubility without the use of orthophosphate. That is not recommended given the potential to precipitate calcium carbonate above the 8.2 saturation pH for this water source.

Figure 11 is a theoretical curve from Schock (2015) comparing lead solubility (vertical axis) with orthophosphate dose (horizontal axis). There are four sets of solid colored lines at bottom of the chart depicting predicted lead solubility at DIC 4.8 mg/L as C for pH 7.0, 7.5, 8.0, and 8.5. Similarly, higher in the graph are four lines for DIC 48.0 mg/L as C at the same four pH values. Note this graph assumes no polyphosphate present and assumes room temperature. This graph shows that:

- For a given DIC, when no orthophosphate is added, the lower the pH the higher the lead solubility.
- As  $\text{PO}_4$  increases, lead solubility decreases for each combination of pH and DIC conditions.

For the HWWC system (DIC ~22 mg/L as C) the results would plot between the 4.8 and 48 mg/L DIC curves, and suggest the ability of orthophosphate to reduce the solubility of lead for the pH range of the HWWC system.



**Figure 11** Lead solubility versus orthophosphate at 4.8 and 48 mg/L DIC at pH from 7.0 to 8.5 (Schock 2015)

### USE OF POLYPHOSPHATE

Note that when this report refers to orthophosphate for lead and copper solubility control it is referring to the free  $\text{PO}_4$  not a polyphosphate. Polyphosphate can be used to help keep iron and manganese from causing colored water and staining household plumbing and clothes. However, the use of polyphosphate complicates lead and copper corrosion control treatment.

Orthophosphate is used to promote formation of insoluble lead and copper phosphates. Polyphosphate added to keep iron and manganese from precipitating (i.e., forming scale), can also keep lead and copper from forming a protective crystalline scale. Furthermore, when lead and copper scales do form in the presence of polyphosphate, any polyphosphate incorporated into the scale can make the scale less stable. When polyphosphate is used with orthophosphate, the lead and copper solubility can be higher than if you add orthophosphate alone, although there is some

amelioration of this as the polyphosphate gets older and naturally degrades from poly- to orthophosphate. Overall, there may be some instances where adding polyphosphate may be beneficial, especially when objectives other than lead and copper control are considered, but in most cases lead and copper control is optimized when orthophosphate is added alone.

Cornwell recommends adding iron or manganese removal when iron or manganese are above their SMCLs. Adding polyphosphate after this treatment will not be necessary for sequestration control of iron or manganese. In addition, if orthophosphate is needed for lead or copper control, it is recommended that it be added alone and not part of a blended phosphate. Since the treated water at the entry point in this system exceeds the 0.05 mg/L MCL for manganese, at least during warmer times of the year, it is recommended that treatment for manganese removal be added full-time, or at least seasonal, to limit manganese entering the distribution system. The best place to install manganese removal (and associated oxidation), orthophosphate injection, and any pH adjustment needs to be evaluated separately, though it is likely this will all happen following slow sand filtration.

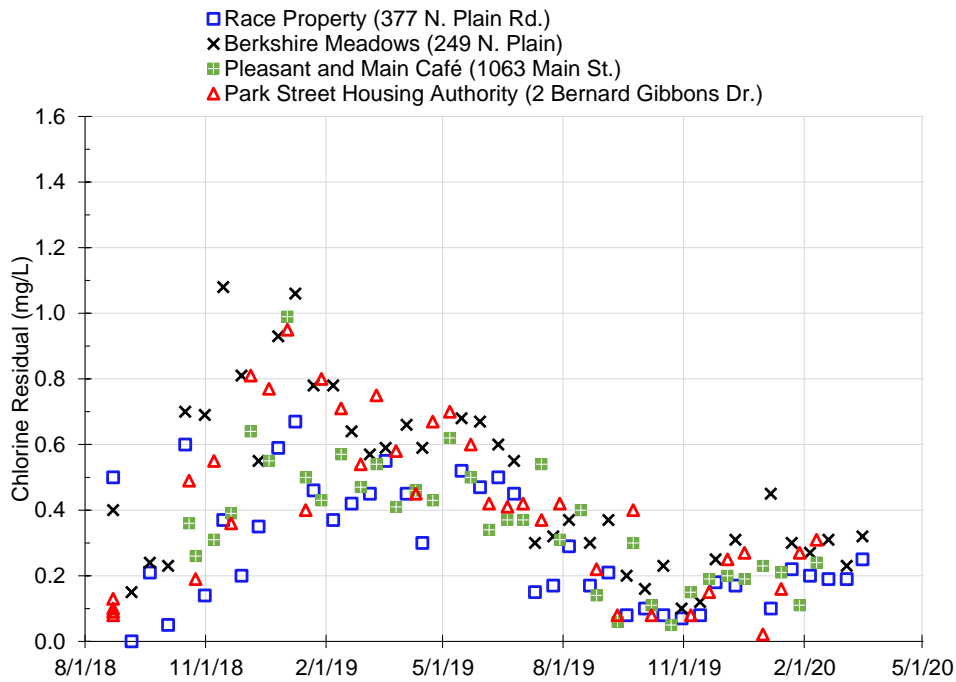
### **HARDNESS AND CALCIUM CARBONATE PRECIPITATION**

Since corrosion control methods may include pH adjustment, the calcium carbonate precipitation potential and saturation pH should be considered in order to anticipate the impact of raising or lowering the pH in a water system. The distribution pH ranges from about 7.2 to 8.2, and typically is between 7.5 and 8.0, which is below the saturation pH and the resulting CCPP is negative. Calcium carbonate precipitation is not expected in this water source unless the pH is raised above the saturation pH of 8.2. Distribution system pH should continue to be monitored to see if it consistently remains within the 7.2 to 8.2 range, and if additional lead or copper control is needed then it may be necessary to add orthophosphate (after evaluating dose and pH conditions needed). The current distribution system pH already ranges from 7.2 to 8.2 so an additional pH increase is not recommended due to potential calcium carbonate precipitation complications. The calcium hardness of the system is 48 mg/L as CaCO<sub>3</sub>, but no total hardness data have been reported.

### **CHLORINE RESIDUAL**

On occasion, distribution system chlorine residuals in late 2019 and early 2020 dipped below the minimum recommended target residual of 0.2 mg/L, as shown in Figure 12. The chlorine residual should be maintained at a higher level in the distribution system to ensure proper disinfection. These residuals need to balance other concerns (DBP formation versus microbial control – see also Roth and Cornwell 2018).

Corrosion chemistry is complex, and it is difficult to determine whether lower chlorine residual may or may not have any positive implication for lead or copper corrosion. Higher free chlorine can increase iron levels in the water, but it is also important to note that chlorine residuals that are too low can lead to microbial growth in the distribution system, which can result in lower pH and consequently can increase the solubility of lead, copper, iron, and other metals. Adjustment of free chlorine doses as necessary in order to achieve  $\geq 0.2$  mg/L residual in all parts of the distribution system in all seasons is recommended. This may require higher residuals in other parts of the system to ensure that all points in the system are  $\geq 0.2$  mg/L.



**Figure 12 Distribution system chlorine residual**



## RECOMMENDATIONS AND ACTION PLAN

Based on previous analysis and discussion:

- 1. Manganese concentrations above the secondary maximum contaminant limit (SMCL) of 0.05 mg/L are the identified source of the colored water. The manganese is in the treated water leaving the water treatment plant.**
2. Manganese removal should be evaluated and implemented at least seasonally (warmer weather) when higher manganese and higher true color results are observed.
3. The addition of a polyphosphate or a blended phosphate to sequester manganese or iron is not recommended. Polyphosphate or blended phosphate can have a negative effect on lead and copper corrosion.
4. Iron removal at the source does not appear to be necessary, but treatment installed for manganese removal should remove iron if present
5. The current water chemistry in the distribution system, using samples representing “normal” conditions, results in a low Larson-Skold Index, suggesting the water may not be susceptible to iron corrosion. Results from a designated “color event” also show an iron concentration well below the SMCL.
6. Based on the data reviewed, treated water pH has typically been  $\geq 7.4$  in the distribution system without pH adjustment. However, if future monitoring shows that these pH levels are not regularly achieved, pH adjustment should be evaluated.
7. Free chlorine residuals should be maintained at the target residual of  $\geq 0.2$  mg/L in all parts of the distribution system in all seasons.
8. Sequential sampling to identify locations of the lead source in the customers’ home or service lines is suggested for locations with historically high lead levels, and should also be considered after a treatment change, for example, after addition of: a) manganese removal processes, b) pH adjustment, or c) orthophosphate addition.
9. The current distribution system pH is already close to the saturation pH (8.2), so it may not be possible to increase the pH much higher. Consequently, if lead and copper cannot be controlled under current conditions, the addition of orthophosphate may need to be evaluated. Evaluation of orthophosphate and pH adjustment should include, at minimum,

laboratory solubility studies for lead and copper to evaluate optimal pH and orthophosphate dose.

The conclusions and recommendations for action are summarized in the table below:

**Table 5 Summary of recommendations for treatment of metals**

<b>Metal</b>	<b>Problem</b>	<b>Evidence</b>	<b>Recommended solution</b>
Lead	Maybe	Action Level (AL) exceedance in past compliance periods, though < AL for the 6 most recent periods after improving sampling procedures	Identify lead sources. If LCR data increase again over time then possibly re-evaluate CCT
Copper	Maybe	AL exceedance in past compliance periods. Theoretical modeling shows POE water likely is corrosive to copper, while the measured values are substantially higher than is typically observed.	Conduct laboratory solubility studies
Iron	No	Levels <SMCL	None needed, but manganese removal will likely remove iron (prior to POE)
Manganese	Yes	Levels >SMCL Colored water complaints	Evaluate removal via oxidation and filtration

## REFERENCES

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Schock, M. 2015. Presentation at the LCR-LTR NDWAC Working Group Meeting.

# Water Treatment Feasibility Study For Manganese Removal

## Long Pond Housatonic Water Works

March 2021

Prepared for:

Housatonic Water Works  
Great Barrington, Massachusetts



**LENARD ENGINEERING INC.**

CIVIL, ENVIRONMENTAL AND HYDROGEOLOGICAL CONSULTANTS

[www.lenard-eng.com](http://www.lenard-eng.com)

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Appendix B	Water Quality Summaries
Appendix C	Krofta Technologies Treatment System Product Information
Appendix D	Koch Separation Systems Product Information



WATER TREATMENT FEASIBILITY STUDY  
FOR MANGANESE REMOVAL  
LONG POND  
HOUSATONIC WATER WORKS  
GREAT BARRINGTON, MASSACHUSETTS

I. INTRODUCTION

In 2020, the Housatonic Water Works (HWW) commissioned the Cornwell Engineering Group from Newport News, Virginia to do a desktop study of water quality issues in their system. Specifically, this study focused on the cause of the colored water events that seasonally occur, as well as the corrosivity of the water.

The October 29, 2020 final report entitled “Desktop Study- Colored Water and Corrosion Assessment” had the following major conclusions:

1. Manganese concentrations above the secondary maximum contaminant limit (SMCL) of 0.05 mg/L are the identified source of the colored water. The manganese is in the treated water leaving the water treatment plant.
2. Manganese removal should be evaluated and implemented at least seasonally (warmer weather) when higher manganese and higher true color results are observed.

A copy of Cornwell’s Recommendations and Action Plan are attached in **Appendix A**.

The Housatonic Water Works (HWW) retained Lenard Engineering, Inc. (LEI) to evaluate available treatment technologies for removing manganese from their drinking water. Manganese is present in Long Pond sporadically, but most frequently during the summer during periods of elevated water temperature (> 75 degrees F). As the major conclusion in the Cornwell report, discolored water in the distribution system has been attributed to elevated manganese concentrations.

Copies of water quality spreadsheets showing raw water, point of entry and distribution system manganese concentrations are provided in **Appendix B**.

Some of the technologies evaluated were applicable for both manganese removal, as well as for total surface water treatment, which could potentially replace the existing slow sand filters and disinfection in place at Long Pond. The applicability of replacing the current slow sand filtration with specific technologies is discussed below.

## II. TREATMENT TECHNOLOGIES

LEI contacted three different water treatment vendors, and provided raw water quality and design flow information to each vendor. The design criteria were as follows:

- Design flow rate = 100 gpm capacity, producing a finished water volume of 144,000 gpd,
- Provide a second 100 gpm capacity treatment capacity, which could provide the minimum design flow and volumes with one unit off-line.
- Minimum manganese removal target concentration =  $< 0.015$  mg/L. Note the secondary water quality standard for manganese is 0.05 mg/L, but removing manganese below this lower concentration should ensure water leaving the plant is not contributing to discolored water in distribution.

The need to run both units simultaneously is not of utmost importance, as the 1 million gallon storage tank provides approximately 6-7 days of treated water storage, so peak distribution demands can easily be supplied from the tank.

### A) OXIDATION AND FILTRATION TECHNOLOGY (HUNGERFORD & TERRY)

LEI contacted Hungerford & Terry (H&T) from Clayton, New Jersey. H&T is an industry leader in providing water treatment systems for iron and manganese removal, hardness reduction and other treatment processes. For iron and manganese removal, they utilize a specialized filter media (Greensand Plus), which is a coated mineral which has an affinity for iron and manganese. Water is typically pre-treated with chlorine, to help oxidize the iron and manganese into a state where it can be readily attracted to the media and effectively filtered.

Based on preliminary discussions, and given the relatively low concentrations of manganese in the raw water, as well as the raw water being surface water, H& T could not guarantee manganese removal to the desired treatment goals. Their process is generally utilized for groundwater systems, where iron and manganese are at much higher raw water concentrations.

Therefore, this technology was not considered further.

### B) DISSOLVED AIR FLOATATION AND FILTRATION (KROFTA)

Krofta Technologies provides a packaged water treatment system which utilizes dissolved air floatation during the coagulation process, followed by dual media filtration. It is in use in several western Massachusetts communities, successfully treating surface water of similar quality to Long Pond.



In addition to removing manganese, the Krofta system could replace the current slow sand filters. Chemical addition for coagulants, chlorination and perhaps pH adjustment would be required to optimize the operation of this system. Although approved for use in Massachusetts, piloting is highly recommended to determine the proper chemical dosages to optimize water treatment at Long Pond.

One- 10 foot diameter treatment vessel would be required to produce the required 100 gpm (0.144 MGD) of treated water. A second – 10 foot diameter vessel would be required for redundancy, and could provide instantaneous treatment flows of up to 200 gpm.

Manufacturer's information on the Krofta Technologies system is provided in **Appendix C**.

One main drawback with the Krofta system is the high volume of backwash water generated, estimated anywhere between 35,000 to 85,000 gpd. Although 10 % of this could be potentially recycled for use, it produces fairly large amounts of water treatment wastewater that would need to be properly treated and discharged to waste.

The estimated cost to provide two- 100 gpm Krofta treatment vessels is **\$ 1,050,000**. This cost is for the treatment units only, and does not include a new treatment plant building, site work, piping, chemical feed systems, primary and standby power, etc.

Due to the high cost of the treatment equipment (as compared to other options), and the potential for generating large volumes of backwash water to treat and dispose of properly, this option was not considered further.

### C) ULTRA-FILTRATION (KOCH MEMBANES)

Membrane filtration has been successfully used to treat a variety of water and wastewater with high amounts of suspended solids in both municipal and industrial settings. Koch Separation Technologies are one of several vendors who specialize in this technology. These membranes are in use at four Massachusetts groundwater supplies for iron and manganese removal, as well as in several out-of-state surface water supplies

According to Koch Separation Technologies, their membrane filtration systems would be effective for manganese removal alone, as well as a stand-alone treatment system for Long Pond. Piloting would likely be a requirement for using this technology on Long Pond.

Koch indicates that its PURON MP-6 skid system could meet treatment flow rates of 100 gpm. Chlorine would be fed ahead of the membrane units to help oxidize manganese, after which it would be removed with the membranes.

Used as a polishing unit after the slow sand filters for manganese removal, approximately 98 % of the raw water would be processed as finished water. If this were used for total solids removal as a replacement to the slow sand process, this percentage would drop to approximately 96 %.

Information on the Koch membrane filtration technology is provided in **Appendix D**.

The estimated cost of providing two 100 gpm capacity MP-6 skid systems is **\$ 450,000**. This cost is for the treatment units only, and does not include a new treatment plant building, site work, piping, chemical feed systems, primary and standby power, etc.

Based on the significantly lower equipment cost for the Ultra-Filtration membrane system as compared to other technologies, and the relatively low amount of water treatment wastewater generated, we recommend HWW further investigate this option.

### III) SCHEMATIC TREATMENT PLANT DESIGN

Utilizing product information provided by Koch, LEI prepared schematic level design plans for a new water treatment facility. As the cost for treating the entire flow is essentially the same as treating the flow after slow sand filtration for manganese only, we designed this as a complete replacement to the existing slow sand treatment system.

- A) SITE PLAN – **Figure 1** provides a schematic level site plan for the proposed plant. Water from Long Pond would be piped into the new plant, with pre- and post-chlorination, pH adjustment and space for potential corrosion control chemicals is also provided, as determined during piloting.

Water would be pumped through one or both membrane skid units, which would remove particulates from the raw water. Water would then be discharged into the existing chlorine contact basin to take advantage of the detention time already provided. Water would then flow back into the existing slow sand building, where existing pumps would discharge into the dedicated 6” main and feeding the 1.0 million gallon standpipe.

A backwash water settling and recycle lagoon is shown downgradient from the new plant, where backwash water will settle out. Up to 10 % of this water could be typically recycled back to the head of the plant, where the remaining 90 % would settle, and overflow into the stream downstream of Long Pond.

- B) TREATMENT PLANT LAYOUT – **Figure 2** provides a schematic level treatment plant layout. Two Koch MP-6 units, each capable of treating 100 gpm are shown in parallel. Chemical feed systems for chlorination and pH adjustment are shown, as well as space for a corrosion control chemical, if needed in the future.

Individual turbidimeters are provided for each filter, as well for the combined filter effluent leaving the plant. Chlorine and pH analyzers are also provided as water leaves the plant. An emergency eyewash / shower unit is provided. Finally, dedicated wall space for electrical and water system control panels is provided.

A separate office / laboratory space is provided, adjacent to the water treatment process room.

- C) PROJECT COST ESTIMATE- **Table 1** provides a schematic design level cost estimate, based on costs provided by the treatment vendor, and recently bid projects. As noted in **Table 1**, major costs include the treatment systems, a new 30’ x 60’ water treatment building with a 20’ x 20’ office / lab space, new electrical service and standby generator, site work including a backwash water lagoon, chemical feed systems, and other items.

As this design is Schematic in nature, a 20 % construction cost contingency and 10 % design and permitting contingency is included, in the overall project cost of **\$ 1.7 million**.

D) OPERATION AND MAINTENANCE COST ESTIMATE- **Table 2** provides an estimate of the annual cost to operate the Koch Membrane treatment system, including estimates for annual power, membrane replacement, and miscellaneous chemicals. The estimated annual cost for operation and maintenance is approximately \$ 22,000.

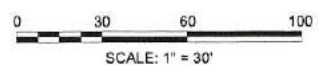
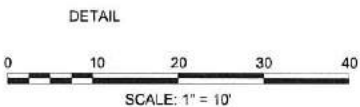
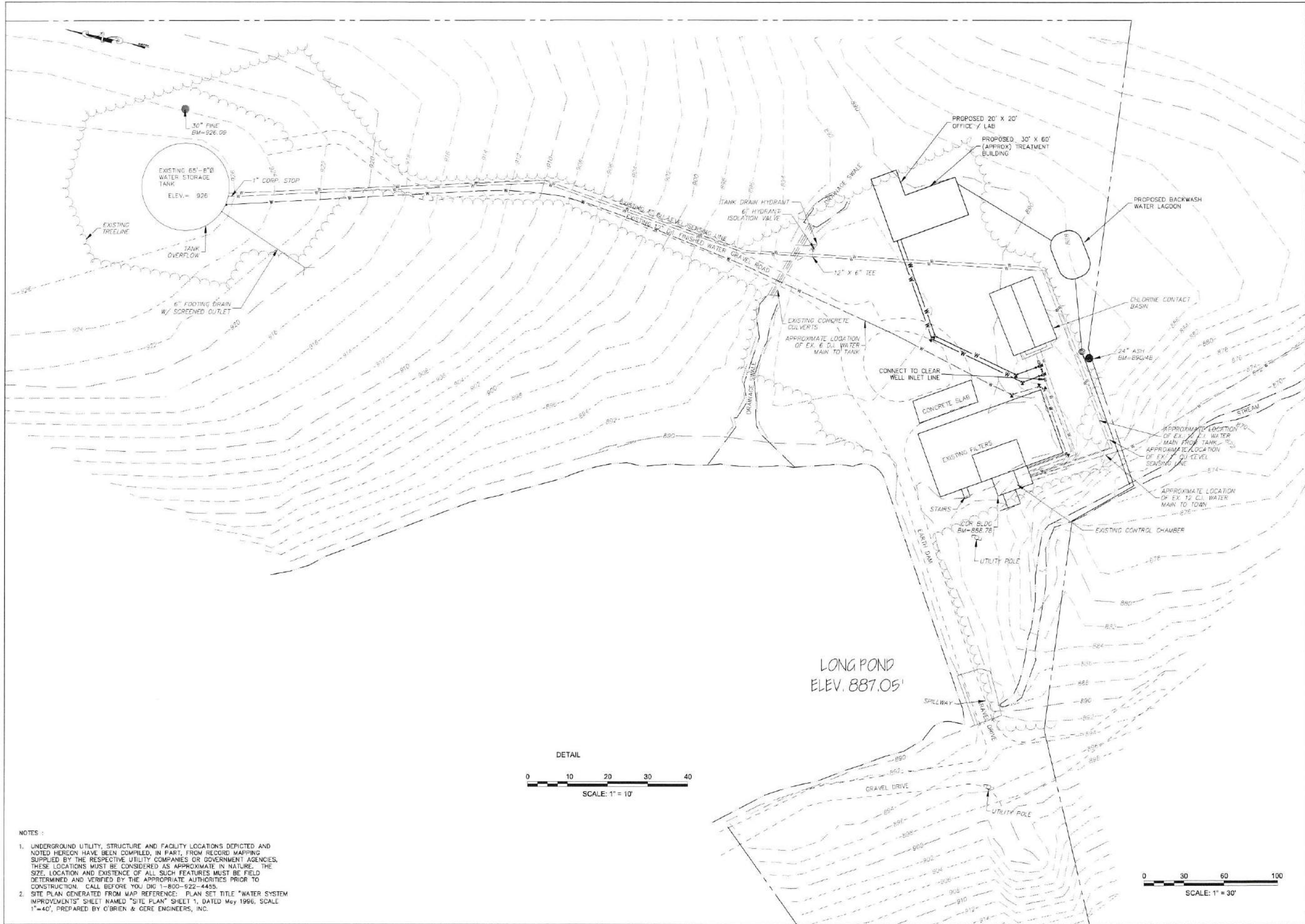
Note this does not include labor, routine water treatment chemicals (liquid chlorine, etc.) or other incidental costs, which take place currently at the existing plant.



#### IV) SUMMARY AND CONCLUSIONS

- 1) The Housatonic Water Works utilizes slow sand filtration and disinfection, which has been effective in meeting State and Federal drinking water standards.
- 2) Recently, discolored water in distribution has been linked to manganese concentrations in Long Pond, which seem to be most prevalent during extremely warm water conditions (> 75 degrees F).
- 3) LEI contacted three manufacturers of packaged treatment systems, to initially provide a treatment system which would target only manganese removal. Two of the vendors, Krofta Technologies and Koch Separation Solutions, offer systems which could not only remove manganese, but treat the entire surface water flow from Long Pond.
- 4) Based on a comparison of these two technologies, LEI recommends Housatonic Water Works further investigate the membrane filtration for manganese removal, as well to potentially replace the existing slow sand filtration plant. Additional membrane filtration manufacturers can also be contacted if this project moves forward, to find the product which optimizes water quality treatment at the lowest overall cost.
- 5) **Figure 1** provides a Schematic Site Plan for a new treatment plant using the Koch membrane technology. Included would be two- 100 gpm capacity skid systems, located in a new treatment plant building.
- 6) **Figure 2** provides a Schematic Treatment Plant layout, show the locations of the two membrane filtration skid systems, interior piping, chemical feed systems, and related equipment.
- 7) Using the Koch membrane system to replace the existing slow sand filters, approximately 4 %, or 5,700 gallons per day of water treatment wastewater would be generated, and assumed to be discharged to an on-site settling or infiltration lagoon, prior to discharging to the stream leaving Long Pond.
- 8) **Table 1** provides an overall project cost estimate of **\$ 1.7 million** for the design, permitting and construction of this project.
- 9) Piloting of the membrane filtration units will be required, to verify that it is appropriate to treat Long Pond during all seasons of the year, especially during the warm weather seasons when manganese has been present. The chemical types and dosages can be refined during the piloting.





- NOTES:
1. UNDERGROUND UTILITY, STRUCTURE AND FACILITY LOCATIONS DEPICTED AND NOTED HEREON HAVE BEEN COMPILED, IN PART, FROM RECORD MAPPING SUPPLIED BY THE RESPECTIVE UTILITY COMPANIES OR GOVERNMENT AGENCIES. THESE LOCATIONS MUST BE CONSIDERED AS APPROXIMATE IN NATURE. THE SIZE, LOCATION AND EXISTENCE OF ALL SUCH FEATURES MUST BE FIELD DETERMINED AND VERIFIED BY THE APPROPRIATE AUTHORITIES PRIOR TO CONSTRUCTION. CALL BEFORE YOU DIG 1-800-922-4455.
  2. SITE PLAN GENERATED FROM MAP REFERENCE: PLAN SET TITLE "WATER SYSTEM IMPROVEMENTS" SHEET NAMED "SITE PLAN" SHEET 1, DATED May 1996, SCALE 1"=40', PREPARED BY O'BRIEN & GERE ENGINEERS, INC.

Designed By: JED  
 Drawn By: JED  
 Checked By: JEE  
 CAD File: CW Design

Drawing Scale: 1" = 30'

Drawing date: March 25, 2021

Rev.	Date	By

FIGURE 1- SCHEMATIC SITE PLAN

PREPARED FOR

### Proposed Water Treatment Plant

Housatonic Water Works  
 Great Barrington, Massachusetts

**Lenard Engineering, Inc.**  
 Civil, Environmental and Hydrogeological Consultants

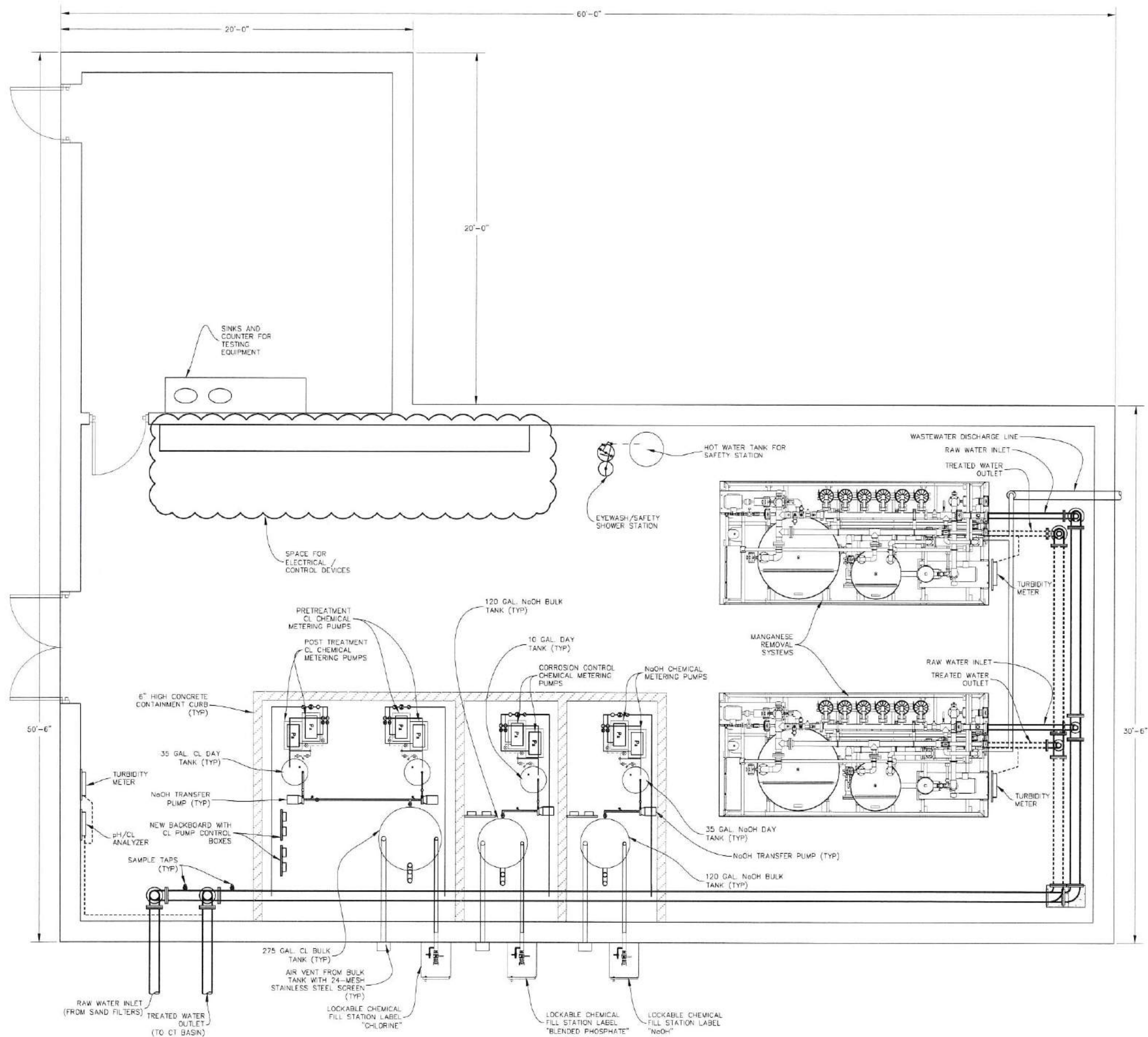
140 Willow Street  
 Great Barrington, MA 01830  
 (413) 528-3100

19 Main Street  
 Great Barrington, MA 01830  
 (413) 721-7600

Drawing #: 1

Job #: 21-308





Designed By: JED  
 Drawn By: JED  
 Checked By: JEE  
 CAD File: PS Design

Drawing Scale: 3/8" = 1'-0"

Rev.	Date	Revision	By

FIGURE 2- SCHEMATIC TREATMENT PLANT LAYOUT  
 PREPARED FOR  
**Proposed Water Treatment Plant**  
 Housatonic Water Works  
 Great Barrington, Massachusetts

**Lenard Engineering, Inc.**  
 Civil, Environmental and Hydrogeological Consultants  
 2715 Main Street  
 EAST GORHAM, CT  
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140 Main Street  
 WASHINGTON, CT  
 (860) 379-6099

18 Main Street  
 ALUMINUM, MA  
 (508) 721-7800



Drawing #  
 2

Job #: 21-308

Lenard Engineering, Inc.  
 2210 Main Street  
 Glastonbury, CT 06033-6088

TABLE 1 -  
 OPINION OF PROBABLE COST  
 MANGANESE REMOVAL SYSTEM  
 HOUSATONIC WATER WORKS CO.  
 GREAT BARRINGTON, MA

Estimate 3/25/21  
 LEI Job No. 21-308  
 Prepared By: JED

<b>Total</b>		Estimated Quantity and Unit Measure	Estimated Unit Price	Extended Price
Item				
1	Mobilization	1 LS	\$50,000	\$50,000
2	Erosion and Sediment Control	1 LS	\$10,000	\$10,000
3	Tree Cutting, Clearing and Grubbing	1 LS	\$10,000	\$10,000
4	New 2200 s.f Treatment Building @ \$150/sf	1 LS	\$330,000	\$330,000
5	New Electrical Service	1 LS	\$30,000	\$30,000
6	New Interior Electrical / Lighting	1 LS	\$40,000	\$40,000
7	SCADA upgrades	1 LS	\$25,000	\$25,000
7	Generator Set / Transfer Switch	1 LS	\$60,000	\$60,000
8	Building HVAC	1 LS	\$35,000	\$35,000
9	Interior Piping	1 EA	\$35,000	\$35,000
10	New CL and pH Chemical Feed Systems, Analyzers	1 EA	\$50,000	\$50,000
11	Manganese Removal System (Koch)	1 LS	\$450,000	\$450,000
12	Below Ground Water Piping	1 LS	\$30,000	\$30,000
13	Backwash Lagoon	1 LS	\$50,000	\$50,000
14	Site Work	1 LS	\$30,000	\$30,000
15	Loam and Seed	1 LS	\$10,000	\$10,000
16	Startup and Testing	1 LS	\$10,000	\$10,000
	<b>Estimated Construction Cost</b>			<b>\$1,255,000</b>
	<b>20 % Contingency</b>			<b>\$251,000</b>
	<b>10 % Engineering Design Permitting Allowance</b>			<b>\$125,500</b>
	<b>Allowance for Piloting</b>			<b>\$50,000</b>
	<b>Estimated Construction Administration and Inspection</b>	<b>TBD</b>		
	<b>Estimated Project Cost w/Contingency</b>			<b>\$1,681,500</b>
				<b>Say \$ 1.7 million</b>

Lenard Engineering, Inc.  
 2210 Main Street  
 Glastonbury, CT 06033-6088

TABLE 2  
 YEARLY OPERATION AND MAINTENANCE  
 MANGANESE REMOVAL SYSTEM  
 HOUSATONIC WATER WORKS CO.  
 GREAT BARRINGTON, MA

Estimate 3/25/21  
 LEI Job No. 21-308  
 Prepared By: JED

<b>Total</b>		Estimated Quantity and Unit Measure	Estimated Unit Price	Extended Price
Item				
1	Electrical	20547 kwh	\$0.26	\$5,342
2	Membranes 6@ \$3400 ea/7 yrs	1 LS	\$2,920	\$2,920
3	Chemicals	1 LS	\$10,000	\$10,000
<b>Estimated Construction Cost</b>				<b>\$18,262</b>
<b>20 % Contingency</b>				<b>\$3,652</b>
<b>Estimated Project Cost w/Contingency</b>				<b>\$21,914</b>
			<b>Say</b>	<b>\$22,000</b>

APPENDIX A  
CORNWELL ENGINEERING GROUP  
EXCERPTS FROM  
“DESKTOP STUDY – COLORED WATER AND CORROSION ASSESSMENT



October 29, 2020

Housatonic Water Works

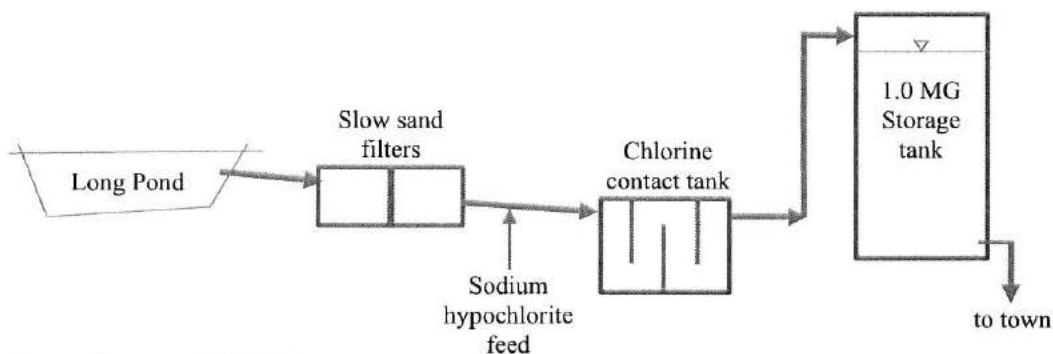
Memorandum No. 15400-002

**Subject: Desktop Study – Colored Water and Corrosion Assessment**

Housatonic Water Works Company (HWWC) has tasked Cornwell Engineering Group, Inc. (Cornwell) with investigating the colored water events that seasonally occur in their system (typically during warmer months), as well as the corrosivity of the water. The following memorandum discusses and summarizes the HWWC water quality characteristics and their implications on solubility or precipitation of hardness, iron, manganese, lead, or copper, and provides direction for an action plan to resolve the issues.

### SYSTEM DESCRIPTION

The water source for the HWWC system is surface water from Long Pond. Treatment consists of slow sand filtration, addition of sodium hypochlorite, and chlorine contact as depicted in the treatment schematic in Figure 1. Current average daily production is 0.11 MG.



**Figure 1 HWWC treatment schematic**

Characteristics of the water mains and service lines, as reported in the December 2016 Desktop Study Report (Lenard 2016), are summarized in Table 1 and in the following items:

- Water main upgrades were initiated in the 1990s and included about 14,000 LF (mostly ductile iron and polyethylene as per Table 1), and most (if not all) of the remaining system pipes are >100 years old and are made of cast iron or steel.

## RECOMMENDATIONS AND ACTION PLAN

Based on previous analysis and discussion:

- 1. Manganese concentrations above the secondary maximum contaminant limit (SMCL) of 0.05 mg/L are the identified source of the colored water. The manganese is in the treated water leaving the water treatment plant.**
2. Manganese removal should be evaluated and implemented at least seasonally (warmer weather) when higher manganese and higher true color results are observed.
3. The addition of a polyphosphate or a blended phosphate to sequester manganese or iron is not recommended. Polyphosphate or blended phosphate can have a negative effect on lead and copper corrosion.
4. Iron removal at the source does not appear to be necessary, but treatment installed for manganese removal should remove iron if present
5. The current water chemistry in the distribution system, using samples representing “normal” conditions, results in a low Larson-Skold Index, suggesting the water may not be susceptible to iron corrosion. Results from a designated “color event” also show an iron concentration well below the SMCL.
6. Based on the data reviewed, treated water pH has typically been  $\geq 7.4$  in the distribution system without pH adjustment. However, if future monitoring shows that these pH levels are not regularly achieved, pH adjustment should be evaluated.
7. Free chlorine residuals should be maintained at the target residual of  $\geq 0.2$  mg/L in all parts of the distribution system in all seasons.
8. Sequential sampling to identify locations of the lead source in the customers’ home or service lines is suggested for locations with historically high lead levels, and should also be considered after a treatment change, for example, after addition of: a) manganese removal processes, b) pH adjustment, or c) orthophosphate addition.
9. The current distribution system pH is already close to the saturation pH (8.2), so it may not be possible to increase the pH much higher. Consequently, if lead and copper cannot be controlled under current conditions, the addition of orthophosphate may need to be evaluated. Evaluation of orthophosphate and pH adjustment should include, at minimum,



laboratory solubility studies for lead and copper to evaluate optimal pH and orthophosphate dose.

The conclusions and recommendations for action are summarized in the table below:

**Table 5 Summary of recommendations for treatment of metals**

<b>Metal</b>	<b>Problem</b>	<b>Evidence</b>	<b>Recommended solution</b>
Lead	Maybe	Action Level (AL) exceedance in past compliance periods, though < AL for the 6 most recent periods after improving sampling procedures	Identify lead sources. If LCR data increase again over time then possibly re-evaluate CCT
Copper	Maybe	AL exceedance in past compliance periods. Theoretical modeling shows POE water likely is corrosive to copper, while the measured values are substantially higher than is typically observed.	Conduct laboratory solubility studies
Iron	No	Levels <SMCL	None needed, but manganese removal will likely remove iron (prior to POE)
Manganese	Yes	Levels >SMCL Colored water complaints	Evaluate removal via oxidation and filtration

## REFERENCES

- ASTM 2019. *Standard Test Method for Color of Clear Liquids (Platinum-Cobalt Scale) – ASTM D1209-05*. ASTM International: West Conshohocken, PA.
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APPENDIX B  
WATER QUALITY SUMMARY

Date	Filter influent (raw water)		
	Mn (mg/L)	Fe (mg/L)	Color
11/23/20			
11/30/20			
12/4/20	0.0099	< 0.0500	< 1
12/7/20	0.0076	< 0.0500	< 1
12/16/20	0.0070	< 0.0500	15

	Filter #1 (Lake side)		
	Mn (mg/L)	Fe (mg/L)	Color
	< 0.0020		
	< 0.0020		
	< 0.0020	< 0.0500	< 1
	< 0.0020	< 0.0500	< 1
	< 0.0020	< 0.0500	< 1

	Filter #2 (Land side)		
	Mn (mg/L)	Fe (mg/L)	Color
	0.0100		
	< 0.0020		
	< 0.0020	< 0.0500	< 1
	< 0.0020	< 0.0500	< 1
	< 0.0020	< 0.0500	< 1

Berkshire Meadows (249 N. Plain)

Date	Sampler	Temp (°C)	pH	Alkalinity (mg/L as CaCO <sub>3</sub> )	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Total Dissolved Solids (mg/L)	Turbidity (NTU)	Chlorine Residual (mg/L)
SMCL =			6.5 - 8.5	none	0.3	0.05	15	0.3	0.05	15	500		
8/22/18	B. Prendergast	26	8.1	75.7	<0.0500	0.0503	20	0	0.0503	20	100	0.008	0.4
9/5/18	B. Prendergast	31.0	7.99	75.7	<0.0500	0.0195	0	0	0.0195	0	101	0.004	0.15
9/19/18	Tom Lussier	32	7.7	79.9	<0.0500	0.0163	0	0	0.0163	0	105	0.021	0.24
10/3/18	TCV		7.17	82.5	0.0779	0.0074	0	0.0779	0.0074	0	106	0.022	0.23
10/16/18	Tom Lussier	21	7.7	75.3	<0.0500	0.0079	10	0	0.0079	10	99	0.018	0.7
10/19/18													
10/24/18													
10/31/18	TCV		7.55	80.3	<0.0500	<0.0020	0	0	<0.0020	0	97	0.020	0.69
11/7/18													
11/14/18	Erick Bartlett (?)		8.14	80.3	<0.0500	0.002	0	0	0.002	0	129	0.025	1.08
11/20/18													
11/28/18	TCV		7.65	87.4	<0.0500	<0.0020	0	0	<0.0020	0	102	0.030	0.81
12/5/18													
12/11/18	Erick Bartlett		8.30	87.4	<0.0500	<0.0020	0	0	<0.0020	0	137	0.357	0.55
12/19/18													
12/26/18	Erick Bartlett		7.58	88.6	<0.0500	<0.0020	0	0	<0.0020	0	130	0.297	0.93
1/2/19													
1/8/19	Erick Bartlett		8.14	88.6	<0.0500	<0.0020	0	0	<0.0020	0	100	0.31	1.06
1/16/19													
1/22/19	Erick Bartlett		7.3	88.6	<0.0500	<0.0020	0	0	<0.0020	0	125	0.007	0.78
1/28/19													
2/6/19	Erick Bartlett	12	7.8	91.2	<0.0500	<0.0020	0	0	<0.0020	0	109	0.017	0.78
2/12/19													
2/20/19	Erick Bartlett	9.7	8.3	89.9	<0.0500	<0.0020	<1	0	<0.0020	<1	112	0.007	0.64
2/27/19													
3/6/19	Erick Bartlett	11.1	7.4	31.7	<0.0500	<0.0020	<1	0	<0.0020	<1	106	0.015	0.57
3/11/19													
3/18/19	Erick Bartlett	11.2	7.85	91.6	<0.0500	<0.0020	<1	0	<0.0020	<1	132	0.007	0.59
3/26/19													
4/3/19	Erick Bartlett	10.8	8.1	83.9	<0.0500	<0.0020	<1	0	<0.0020	<1	97.0	0.009	0.66
4/10/19													
4/15/19	Tim Vreeland	18.1	7.7	83.5	<0.0500	<0.0020	<1	0	<0.0020	<1	123	0.022	0.59
4/23/19													
5/6/19													
5/15/19	Tom Lussier	13	7.5	77.5	<0.0500	<0.0020	<1	0	<0.0020	<1	89.0	0.009	0.68

Berkshire Meadows (249 N. Plain)

Date	Sampler	Temp (°C)	pH	Alkalinity (mg/L as CaCO <sub>3</sub> )	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Total Dissolved Solids (mg/L)	Turbidity (NTU)	Chlorine Residual (mg/L)
SM/CL =			6.5 - 8.5	none	0.3	0.05	15	0.3	0.05	15	500		
5/22/19													
5/29/19	Tim Vreeland	19.3	7.8	82.5	<0.0500	<0.0020	<1	0	0	0	120	0.010	0.67
6/5/19													
6/12/19	Erick Bartlett	19.8	8.0	77.5	<0.0500	0.0043	<1	0	0.0043	0	115	0.001	0.60
6/19/19													
6/24/19	Erick Bartlett	20.6	7.9	80	<0.0500	0.0124	10	0	0.0124	10	80.0	0.011	0.55
7/1/19													
7/10/19	Tim Vreeland	17.3	7.61	77.5	<0.0500	0.0065	10	0	0.0065	10	120	0.018	0.3
7/15/19													
7/24/19	TCV	21.6	7.71	77.5	<0.0500	0.0053	10	0	0.0053	10	105	0.015	0.32
7/29/19													
8/5/19	Erick Bartlett	25.2	7.89	72.5	<0.0500	0.0040	<1	0	0.0040	0	132	0.010	0.37
8/14/19													
8/21/19	Erick Bartlett	24.6	7.81	72.5	<0.0500	0.0027	<1	0	0.0027	0	92.0	0.010	0.3
8/26/19													
9/4/19	Erick Bartlett	24.7	8.12	70.0	<0.0500	<0.0020	<1	0	<0.0020	0	107	0.010	0.37
9/11/19													
9/18/19	Erick Bartlett	21.2	7.88	70.0	<0.0500	<0.0020	<1	0	<0.0020	0	101	0.021	0.20
9/23/19													
10/2/19	Tim Vreeland	20.1	7.79	67.5	<0.0500	<0.0020	<1	0	<0.0020	0	78.0	0.042	0.16
10/7/19													
10/16/19	Erick Bartlett	14.2	7.82	70.0	<0.0500	<0.0020	10	0	<0.0020	10	90.0	0.014	0.23
10/22/19													
10/30/19	Tim Vreeland	17.9	7.51	72.5	<0.0500	<0.0020	<1	0	<0.0020	0	97.0	0.032	0.10
11/6/19													
11/13/19	Tim Vreeland	14.3	7.81	72.5	<0.0500	<0.0020	<1	0	<0.0020	0	100	0.03	0.12
11/20/19													
11/25/19	Tim Vreeland	11.8	7.59	75.0	<0.0500	<0.0020	<1	0	<0.0020	0	92.0	0.028	0.25
12/4/19													
12/10/19	Tim Vreeland	12.6	7.51	72.5	<0.0500	<0.0020	<1	0	<0.0020	0	106	0.033	0.31
12/17/19													
12/31/19													
1/6/20	Tim Vreeland	13.4	7.43	75.0	<0.0500	<0.0020	<1	0	<0.0020	0	93.0	0.032	0.45
1/14/20													
1/22/20	Erick Bartlett	12.3	7.76	75.0	<0.0500	<0.0020	<1	0	<0.0020	0	118	0.014	0.3





Berkshire Meadows (249 N. Plain)

Date	Sampler	Temp (°C)	pH	Alkalinity (mg/L as CaCO <sub>3</sub> )	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Total Dissolved Solids (mg/L)	Turbidity (NTU)	Chlorine Residual (mg/L)
SMCL =			6.5 - 8.5	none	0.3	0.05	15	0.3	0.05	15	500		
SMCL =			6.5 - 8.5	none	0.3	0.05	15	0.3	0.05	15	500		



Pleasant and Main Café (1063 Main St.)													
Date	Sampler	Temp (°C)	pH	Alkalinity (mg/L as CaCO <sub>3</sub> )	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Total Dissolved Solids (mg/L)	Turbidity (NTU)	Chlorine Residual (mg/L)
SMCL =			6.5 - 8.5	none	0.3	0.05	15	0.3	0.05	15	500		
8/22/18													
9/5/18													
9/19/18													
10/3/18													
10/16/18													
10/19/18	TCV		7.27	80.3	<0.0500	0.0027	10	0	0.0027	10	117	0.031	0.36
10/24/18	TCV		7.23	82.8	<0.0500	0.0021	0	0	0.0021	0	111	0.023	0.26
10/31/18													
11/7/18	TCV		7.61	80.3	<0.0500	0.004	0	0	0.004	0	103	0.04	0.31
11/14/18													
11/20/18	TCV		7.29	82.8	<0.0500	<0.0020	0	0	<0.0020	0	101	0.020	0.39
11/28/18													
12/5/18	TCV	7.1	7.59	84.7	<0.0500	<0.0020	0	0	<0.0020	0	123	0.028	0.64
12/11/18													
12/19/18	Erick Bartlett	2.8	7.47	92.7	<0.0500	<0.0020	0	0	<0.0020	0	107	0.26	0.55
12/26/18													
1/2/19	Erick Bartlett	5.3	8.36	91.2	<0.0500	<0.0020	0	0	<0.0020	0	94.0	0.511	0.99
1/8/19													
1/16/19	Tom Lussier	5.1	7.6	86.00	<0.0500	<0.0020	0	0	<0.0020	0	115	0.3	0.5
1/22/19													
1/28/19	Erick Bartlett	9.4	7.1	88.6	<0.0500	<0.0020	0	0	<0.0020	0	101	0.007	0.43
2/6/19													
2/12/19	Erick Bartlett	6	8.3	86	<0.0500	<0.0020	<1	0	<0.0020	<1	124	0.019	0.57
2/20/19													
2/27/19	Erick Bartlett	6.9	8.2	89.9	<0.0500	<0.0020	<1	0	<0.0020	<1	104	0.009	0.47
3/6/19													
3/11/19	Erick Bartlett	8	7.8	89.9	<0.0500	<0.0020	<1	0	<0.0020	<1	109	0.022	0.54
3/18/19													
3/26/19	Tim Vreeland	11.2	7.97	86.2	<0.0500	<0.0020	<1	0	<0.0020	<1	114	0.018	0.41
4/3/19													
4/10/19	Tim Vreeland	11.4	7.79	83.5	<0.0500	<0.0020	<1	0	<0.0020	<1	76.0	0.014	0.46
4/15/19													
4/23/19	Tim Vreeland	14.1	7.82	86.2	<0.0500	<0.0020	<1	0	<0.0020	<1	103	0.020	0.43

Pleasant and Main Café (1063 Main St.)

Date	Sampler	Temp (°C)	pH	Alkalinity (mg/L as CaCO <sub>3</sub> )	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Total Dissolved Solids (mg/L)	Turbidity (NTU)	Chlorine Residual (mg/L)
SMCL =			6.5 - 8.5	none	0.3	0.05	15	0.3	0.05	15	500		
5/6/19	Erick Bartlett	16.1	7.8	77.5	<0.0500	<0.0020	<1	0	0	0	100	0.013	0.62
5/15/19													
5/22/19	Erick Bartlett	14.5	8.1	80.0	<0.0500	<0.0020	10	0	0	10	136	0.010	0.50
5/29/19													
6/5/19	Tim Vreeland	15.5	7.69	80.0	<0.0500	<0.0020	<1	0	0	0	124	0.014	0.34
6/12/19													
6/19/19	Tim Vreeland	16.4	7.61	80.0	<0.0500	0.0043	<1	0	0.0043	0	112	0.014	0.37
6/24/19													
7/1/19	Erick Bartlett	19	7.6	80.0	<0.0500	0.0036	<1	0	0.0036	0	123	0.008	0.37
7/10/19													
7/15/19	Erick Bartlett	24.3	7.54	77.5	<0.0500	0.0037	<1	0	0.0037	0	124	0.011	0.54
7/24/19													
7/29/19	Erick Bartlett	22.3	7.96	75.0	<0.0500	0.0046	<1	0	0.0046	0	127	0.010	0.31
8/5/19													
8/14/19	Tom Lussier			77.0	<0.0500	0.0023		0	0.0023		124	0.011	0.4
8/21/19													
8/26/19	Erick Bartlett	22.1	8.1	72.5	<0.0500	0.0022	10	0	0.0022	10	103	0.019	0.14
9/4/19													
9/11/19	Tim Vreeland	20.1	7.86	70.0	<0.0500	<0.0020	<1	0	0	0	106	0.031	0.06
9/18/19													
9/23/19	Tom Lussier	22.0	7.0	70.0	<0.0500	<0.0020	<1	0	0	0	102	0.016	0.3
10/2/19													
10/7/19	Tim Vreeland	19.0	7.81	70.0	<0.0500	<0.0020	<1	0	0	0	101	0.028	0.11
10/16/19													
10/22/19	Tim Vreeland	15.5	7.56	72.5	<0.0500	<0.0020	<1	0	0	0	82.0	0.026	0.05
10/30/19													
11/6/19	Erick Bartlett	16.1	7.83	72.5	<0.0500	<0.0020	<1	0	0	0	99.0	0.019	0.15
11/13/19													
11/20/19	Erick Bartlett	11.8	8.22	75.0	<0.0500	<0.0020	<1	0	0	0	129	0.023	0.19
11/25/19													
12/4/19	B (Erick Bartlett)	15.2	8.01	75.0	<0.0500	<0.0020	<1	0	0	0	92.0	0.021	0.2
12/10/19													
12/17/19	Erick Bartlett	11.4	7.98	75.0	<0.0500	<0.0020	<1	0	0	0	84.0	0.019	0.19



Pleasant and Main Café (1063 Main St.)													
Date	Sampler	Temp (°C)	pH	Alkalinity (mg/L as CaCO <sub>3</sub> )	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Total Dissolved Solids (mg/L)	Turbidity (NTU)	Chlorine Residual (mg/L)
SMCL =			6.5 - 8.5	none	0.3	0.05	15	0.3	0.05	15	500		

Count =	32	36	37					37	37	36	37	37	36
Average =	13.2	7.7	80.1		<0.0500	0.0033	3.3	<0.0500	0.0008	1.1	108	0.05	0.36
Minimum =	2.8	7.0	70.0		0.0000	0.0021	0	0.0000	0.0000	0	76	0.01	0.05
Maximum =	24.3	8.4	92.7		0.0000	0.0046	10	0.0000	0.0046	10	136	0.51	0.99
Median =	12.5	7.8	80.0		<0.0500	0.0036	0.0	<0.0500	0.0000	0.0	107	0.02	0.37
SMCL =		6.5 - 8.5	none		0.3	0.05	15	0.3	0.05	15	500		

Park Street Housing Auth. (2 Bernard Gibbons Dr.)															
Date	Sampler	Temp (°C)	pH	Alkalinity (mg/L as CaCO <sub>3</sub> )	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Total Dissolved Solids (mg/L)	Chloride (mg/L)	Sulfate (mg/L)	Turbidity (NTU)	Chlorine Residual (mg/L)
SMCL =			6.5 - 8.5	none	0.3	0.05	15	0.3	0.05	15	500				
8/22/18															
9/5/18															
9/19/18															
10/3/18															
10/16/18															
10/19/18	TCV		7.3	77.8	<0.0500	0.0078	20	0	0.0078	20	122			0.027	0.49
10/24/18	TCV		7.55	80.3	<0.0500	0.0054	0	0	0.0054	0	116			0.020	0.19
10/31/18															
11/7/18	TCV		7.76	80.3	<0.0500	0.0042	0	0	0.0042	0	74.0			0.038	0.55
11/14/18															
11/20/18	TCV		7.6	80.3	<0.0500	<0.0020	0	0	0	0	93			0.021	0.36
11/28/18															
12/5/18	TCV		7.88	87.4	<0.0500	<0.0020	0	0	0	0	120			0.030	0.81
12/11/18															
12/19/18	Erick Bartlett		7.56	90	<0.0500	<0.0020	0	0	0	0	119			0.41	0.77
12/26/18															
1/2/19	Erick Bartlett		8.35	91.2	<0.0500	<0.0020	0	0	0	0	104			0.416	0.95
1/8/19															
1/16/19	Tom Lussier		7.6	86.0	<0.0500	<0.0020	0	0	0	0	117			0.08	0.4
1/22/19															
1/28/19	Erick Bartlett		7.45	91.2	<0.0500	<0.0020	0	0	0	0	100			0.017	0.8
2/6/19															
2/12/19	Erick Bartlett	8.7	7.9	88.5	<0.0500	<0.0020	<1	0	0	0	42.0			0.013	0.71
2/20/19															
2/27/19	Erick Bartlett	7.9	8.5	89.9	<0.0500	<0.0020	<1	0	0	0	115			0.008	0.54
3/6/19															
3/11/19	Erick Bartlett	10	7.7	87.3	<0.0500	<0.0020	<1	0	0	0	109			0.008	0.75
3/18/19															
3/26/19	Tim Vreeland	13.1	7.92	83.5	<0.0500	<0.0020	<1	0	0	0	109			0.012	0.58
4/3/19															
4/10/19	Tim Vreeland	11.1	7.59	83.5	<0.0500	<0.0020	<1	0	0	0	121			0.016	0.45
4/15/19															
4/23/19	Tim Vreeland	13.5	7.85	86.2	<0.0500	<0.0020	<1	0	0	0	108			0.018	0.67
5/6/19															
5/15/19	Erick Bartlett	14.0	8.0	77.5	<0.0500	<0.0020	<1	0	0	0	99.0			0.003	0.7
5/22/19															
5/29/19	Erick Bartlett	13.5	8.0	77.5	<0.0500	<0.0020	<1	0	0	0	98.0			0.009	0.6
6/5/19	Tim Vreeland	15.9	7.77	80.0	<0.0500	<0.0020	<1	0	0	0	122			0.009	0.42
6/12/19															
6/19/19	Tim Vreeland	16	7.69	80.0	<0.0500	0.0049	<1	0	0.0049	0	115			0.018	0.41
6/24/19															
7/1/19	Erick Bartlett	17.3	7.8	75.0	<0.0500	0.0048	<1	0	0.0048	0	101			0.013	0.42



Park Street Housing Auth. (2 Bernard Gibbons Dr.)

Date	Sampler	Temp (°C)	pH	Alkalinity (mg/L as CaCO <sub>3</sub> )	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Total Dissolved Solids (mg/L)	Chloride (mg/L)	Sulfate (mg/L)	Turbidity (NTU)	Chlorine Residual (mg/L)
SMCL =			6.5 - 8.5	none	0.3	0.05	15	0.3	0.05	15	500				
7/10/19	Erick Bartlett	25.1	7.42	77.5	<0.0500	0.0041	<1	0	0.0041	0	99.0			0.008	0.37
7/24/19	Erick Bartlett	22.4	7.81	75.0	<0.0500	0.0079	<1	0	0.0079	0	106			0.012	0.42
8/5/19	Tom Lussier			77.5	<0.0500	0.0021		0	0.0021		108			0.013	
8/21/19	Erick Bartlett	22.7	7.95	70.0	<0.0500	0.0022	10	0	0.0022	10	102			0.010	0.22
8/26/19	Tim Vreeland	19.5	7.81	70.0	<0.0500	<0.0020	<1	0	0	0	88.0			0.027	0.08
9/4/19	Tom Lussier	24.0	7.4	70.0	<0.0500	<0.0020	<1	0	0	0	98.0			0.020	0.4
10/2/19	Tim Vreeland	19.3	7.73	70.0	<0.0500	<0.0020	<1	0	0	0	95.0			0.022	0.08
10/16/19	Tim Vreeland	15.8	7.64	72.5	<0.0500	<0.0020	<1	0	0	0	109			0.030	
10/30/19	Erick Bartlett	17.3	7.87	72.5	<0.0500	<0.0020	<1	0	0	0	97.0			0.021	0.08
11/13/19	Erick Bartlett	12.4	8.06	75.0	<0.0500	<0.0020	<1	0	0	0	101			0.019	0.15
11/20/19	B (Erick Bartlett)	16.5	7.89	75.0	<0.0500	<0.0020	<1	0	0	0	96.0			0.023	0.25
12/4/19	Erick Bartlett	12.6	8.04	75.0	<0.0500	0.0023	<1	0	0.0023	0	92.0			0.015	0.27
12/17/19	Erick Bartlett	10.1	7.68	75.0	<0.0500	<0.0020	<1	0	0	0	98.0			0.015	0.021
12/31/19	Tim Vreeland	13.3	7.46	75.0	<0.0500	<0.0020	<1	0	0	0	92.0			0.028	0.16
1/6/20	TCV	10.8	7.68	77.5	<0.0500	<0.0020	<1	0	0	0	105			0.036	0.27
1/14/20	Tim Vreeland	10.9	7.69	80.0	<0.0500	<0.0020	<1	0	0	0	99.0			0.034	0.31
1/22/20															
1/28/20															
2/5/20															
2/10/20															
2/19/20															
3/4/20															
3/10/20															
3/16/20															
8/5/20	Nick Bruzzi	23.9	7.69	80.0	0.0682	0.102	50	0.0682	0.102	50	117	14.3	< 5.00	0.604	0.08
8/11/20	Erick Bartlett	23.7	7.59	82.5	<0.0500	0.0131	<1	0	0.0131	0	113	14.4	< 5.00	0.23	0.13
8/19/20	Tim Vreeland	24.9	7.41	80.0	<0.0500	0.0285	<1	0	0.0285	0	103	14.8	< 5.00	0.02	0.09

Park Street Housing Auth. (2 Bernard Gibbons Dr.)

Date	Sampler	Temp (°C)	pH	Alkalinity (mg/L as CaCO <sub>3</sub> )	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Total Dissolved Solids (mg/L)	Chloride (mg/L)	Sulfate (mg/L)	Turbidity (NTU)	Chlorine Residual (mg/L)
SMCL =			6.5 - 8.5	none	0.3	0.05	15	0.3	0.05	15	500				
8/25/20	Erick Bartlett	21.2	7.58	82.5	0.0580	0.0099	<1	0.058	0.0099	0	128	15.1	< 5.00	0.28	0.1
9/9/20	Erick Bartlett	20.5	7.64	80.0	<0.0500	0.0052	<1	0	0.0052	0	102			0.23	0.31
9/22/20	Tim Vreeland	19.2	7.72	80.0	<0.0500	0.0817	40	0	0.0817	40	117			0.75	0.37
10/6/20	Erick Bartlett	17.8	7.72	77.5	<0.0500	<0.0020	<1	0	0	0	96.0			0.198	0.26
10/8/20	Tim Vreeland	15.7	7.63								110			0.034	0.27
10/13/20	Erick Bartlett	16.2	7.86								120			0.1	0.46
10/19/20	Erick Bartlett	17.2	7.79	80.0	<0.0500	0.0117	<1	0	0.0117	0	102			0.29	0.51
10/26/20	Tim Vreeland	15.3	7.51								110			0.17	0.50
11/9/20	Erick Bartlett	7.9	15.9	77.5	<0.0500	<0.0020	<1	0	0	0	117			0.2	0.71
11/24/20	Tim Vreeland			80.0	<0.0500	0.003	<1	0	0.003	0	107			0.18	0.91
12/7/20	Erick Bartlett	14.3	7.86	82.5	<0.0500	<0.0020	<1	0	0	0	122			0.17	1.07
12/16/20	Tim Vreeland	12.9	7.71	82.5	<0.0500	<0.0020	<1	0	0	0	125			0.14	1

Count =	41	50	49	2	13	49	48	52	4	37	34
Average =	16.0	7.9	79.7	<0.0500	0.0167	0.0061	2.7	106	15	0.10	0.44
Minimum =	7.9	7.3	70.0	0.0580	0.0021	0.0000	0	42	14	0.00	0.02
Maximum =	25.1	15.9	91.2	0.0682	0.1020	0.1020	50	128	15	0.75	1.07
Median =	15.8	7.7	80.0	<0.0500	0.0053	0.0000	0.0	107	15	0.03	0.41
SMCL =		6.5 - 8.5	none	0.3	0.05	0.05	15	500	500		





Race Property (377 N. Plain Rd.)

Date	Sampler	Temp (°C)	pH	Alkalinity (mg/L as CaCO <sub>3</sub> )	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Total Dissolved Solids (mg/L)	Turbidity (NTU)	Chlorine Residual (mg/L)
SMCL =			6.5 - 8.5	none	0.3	0.05	15				500		
5/6/19													
5/15/19	Tom Lussier	12	8.1	77.5	0.0613	0.0032	<1	0.0613	0.0032	0	94.0	0.022	0.52
5/22/19													
5/29/19	Tim Vreeland	19.1	7.8	80.0	0.154	0.0034	10	0.154	0.0034	10	110	0.029	0.47
6/5/19													
6/12/19	Erick Bartlett	19.7	7.8	80.0	<0.0500	0.0037	<1	0	0.0037	0	114	0.020	0.50
6/19/19													
6/24/19	Erick Bartlett	18.4	7.70	80.0	<0.0500	0.0062	10	0	0.0062	10	92.0	0.016	0.45
7/1/19													
7/10/19	Tim Vreeland	17.1	7.7	77.5	<0.0500	0.0065	<1	0	0.0065	0	99.0	0.021	0.15
7/15/19													
7/24/19	TCV	21.2	7.86	77.5	0.0685	0.0073	10	0.0685	0.0073	10	104	0.024	0.17
7/29/19													
8/5/19	Erick Bartlett	23.1	8.2	75.0	<0.0500	0.0057	<1	0	0.0057	0	101	0.012	0.29
8/14/19													
8/21/19	Erick Bartlett	22.5	8.0	72.5	<0.0500	0.0042	<1	0	0.0042	0	102	0.015	0.17
8/26/19													
9/4/19	Erick Bartlett	21.8	7.83	67.5	<0.0500	0.0029	<1	0	0.0029	0	115	0.021	0.21
9/11/19													
9/18/19	Erick Bartlett	20.1	7.96	70.0	<0.0500	0.0039	<1	0	0.0039	0	101	0.014	0.08
9/23/19													
10/2/19	Tim Vreeland	21	7.61	67.5	<0.0500	0.0028	<1	0	0.0028	0	87.0	0.036	0.10
10/7/19													
10/16/19	Erick Bartlett	16.7	7.83	70.0	<0.0500	0.0024	<1	0	0.0024	0	94.0	0.021	0.08
10/22/19													
10/30/19	Tim Vreeland	18.3	7.6	75.0	<0.0500	0.0041	<1	0	0.0041	0	99.0	0.028	0.07
11/6/19													
11/13/19	Tim Vreeland	14.6	7.78	72.5	<0.0500	0.0024	<1	0	0.0024	0	102	0.034	0.08
11/20/19													
11/25/19	Tim Vreeland	13.1	7.7	75.0	<0.0500	0.0031	10	0	0.0031	10	104	0.024	0.18
12/4/19													
12/10/19	Tim Vreeland	12.4	7.46	75	0.0552	0.0038	<1	0.0552	0.0038	0	118	0.022	0.17
12/17/19													
12/31/19													
1/6/20	Tim Vreeland	13.7	7.21	75.0	0.0723	0.0027	<1	0.0723	0.0027	0	90.0	0.028	0.1
1/14/20													
1/22/20	Erick Bartlett	7.0	7.49	77.5	0.0933	0.0031	<1	0.0933	0.0031	0	117	0.022	0.22

Race Property (377 N. Plain Rd.)

Date	Sampler	Temp (°C)	pH	Alkalinity (mg/L as CaCO <sub>3</sub> )	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Total Dissolved Solids (mg/L)	Turbidity (NTU)	Chlorine Residual (mg/L)
SMCL =			6.5 - 8.5	none	0.3	0.05	15				500		
1/28/20													
2/5/20	Erick Bartlett	7.9	7.91	80	0.0523	<0.0020	<1	0.0523	0	0	104	0.016	0.20
2/10/20													
2/19/20	Erick Bartlett	7.4	7.89	82.5	0.0753	0.0028	<1	0.0753	0.0028	0	114	0.027	0.19
3/4/20													
3/10/20	Erick Bartlett	7.9	7.86	79.5	0.0665		<1	0.0665		0	108	0.019	0.19
3/16/20	Erick Bartlett	7.9	7.83	80.0	0.0752	0.0024	<1	0.0752	0.0024	0	115	0.03	0.25

Count = 39    40    40    35    17    40    39    40    40    40    40  
 Average = 14.0    7.8    7.8    0.0047    4.7    0.0403    0.0042    2.0    109    0.05    0.29  
 Minimum = 4.9    7.1    7.1    0.0020    0    0.0000    0.0000    0    87    0.01    0.00  
 Maximum = 25.0    8.7    8.7    0.0178    20    0.2030    0.0178    20    174    0.39    0.67  
 Median = 13.1    7.8    7.8    0.0033    0.0    0.0000    0.0032    0.0    105    0.02    0.22  
 SMCL = none    0.3    0.3    0.05    15    0.0000    0.0000    0.0000    500    0.0000    0.0000    0.0000    0.0000    0.0000

**Race Property (377 N. Plain Rd.)**

Date	Sampler	Temp (°C)	pH	Alkalinity (mg/L as CaCO <sub>3</sub> )	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Iron (mg/L)	Manganese (mg/L)	Color (color units)	Total Dissolved Solids (mg/L)	Turbidity (NTU)	Chlorine Residual (mg/L)
SMCL =			6.5 - 8.5	none	0.3	0.05	15				500		

Total # of samples =	144	166	166	166	166	164	164	166	164	164	169	154	150
Overall minimum (all samples) =	2.8	7.0	7.0	31.7	0.000	0.002	0.0	0.000	0.000	0.0	34.0	0.001	0.00
Overall maximum (all samples) =	32.0	15.9	15.9	92.7	0.203	0.109	50.0	0.203	0.102	50.0	174.0	0.750	1.08

APPENDIX C  
KROFTA TREATMENT SYSTEM INFORMATION





# SANDFLOAT SAF-BP™

**DISSOLVED AIR FLOTATION CLARIFIER  
/ DUAL MEDIA FILTER**



The KROFTA™ Sandfloat SAF-BP™ is a patented Dissolved Air Flotation Clarifier and Media Bed Filter that combines flocculation, flotation, and filtration in one piece of equipment. The unit is designed so that individual segments in the filtration process can be backwashed without shutting down the entire unit. There are 19 standard sizes to choose from with capacities ranging from 65 to 16,000 gpm. In addition, the unit can be customized for industrial or municipal applications. Some of the more common applications for the SAF-BP™ include:

- Potable Water Clarification
- Tertiary Clarification & Polishing
- Raw Process Water Clarification
- Reverse Osmosis/Membrane Protection

## SANDFLOAT SAF-BP PROCESS DESCRIPTION

### FLOCCULATION

Raw water mixed with flocculation and coagulation agents is introduced into the bottom center of the unit in a mixing chamber. Several directional nozzles and baffles within the chamber cause a slow mixing of the raw water and chemicals. The chamber can be designed for extended flocculation times when necessary. As the raw water and flocculated particles rise out of the chamber, they are gently mixed with the aerated water at the surface. Typical retention time within the flocculator is 3-4 minutes.

### FLOTATION

Aerated water from the ADT mixes with the flocculated raw water and flows under a baffle that slows horizontal velocity into the flotation zone. The flocculated solids attach to the air bubbles that are formed during the aerated water pressure release and are floated to the surface. The clarified water flows onto the media beds below for filtration.

### FILTRATION

The lower section of the SAF-BP™ is divided into individual filter bed segments or cells. Depending on the application or site specification, each cell is provided with a plate and nozzle base or stainless steel underdrain wedge wire extraction assembly. The clarified water gravity flows through the media beds to the extraction points. Typically there is a minimum of 2 feet of filtration media in each cell. The media may consist of sand and anthracite, sand only, greensand, or some combination of these types of filtering materials; a wide variety of filtering media may be used depending on the application. Clarified/filtered water is collected in a central header attached to each cell segment for discharge.

### FLOATED SLUDGE REMOVAL

A spiral scoop assembly removes floated sludge from the clarifier. As used in conjunction with the Krofta Automatic Level Control System, the scoop removes only the top layer of the floated materials. This keeps the sludge consistency high, and minimizes sludge volume. Sludge removed from the top of the flotation zone is deposited into the sludge cone located in the center of the unit.





STANDARD UNITS

SIZE Diameter (Feet)	CAPACITY gpm
5	65
8	220
10	350
12	500
15	780
18	1130
20	1400
22	1680
24	2000
27	2540
30	3100
33	3800
36	4500
40	5500
44	6700
49	8300
55	10500
62	13000
70	16000

**BACKWASHING**

Individual segments or cells are continuously isolated for backwashing without stopping the filtration process. Each cell is taken off-line independently of the others. The pipe rings which surround the unit incorporate one effluent valve and one backwash line valve per filter cell. Normal operation has the backwash valves closed and the effluent valves open. When the rotating carriage assembly on the unit increments to an individual cell it activates the backwashing sequence for that cell. The position of the two valves on the backwashing cell are reversed, stopping effluent flow through the media in that cell. An inflatable neoprene seal inflates, isolating the backwashing cell from the rest of the on-line cells. Water is drawn down through the backwash line to approximately four to six inches above the media. Next, an air scour is injected into the cell's media to gently lift the media followed by a partial flow backwash. This is followed by a full flow backwash, followed by a partial flow to allow the media to re-stratify. Backwash water is directed up into a backwash trough and can be either recycled into the flocculator for re-treatment or directed out as waste. The hood seal is then deflated and water is drawn off again through the backwash ring. This continues for a short period until the filtered water returns to the required turbidity specification (NTU). This process may be monitored in each cell with an optional turbidity monitoring system. The valve positions are then reversed and the carriage moves to the next cell repeating the process.

OPERATIONAL ADVANTAGES

- Viewing windows for flotation and backwash observation
- Compact high through-put design capable of processing up to 5 gpm/sf.
- Stainless steel construction – bolt together design
- Dual media filtration
- Flocculation, flotation, and filtration in one piece of equipment
- 1<sup>st</sup> filtrate recycle capability for potable water applications
- Continuous backwash capability
- PLC/DCS/SCADA compatible

THE AIR DISSOLVING TUBE (ADT)

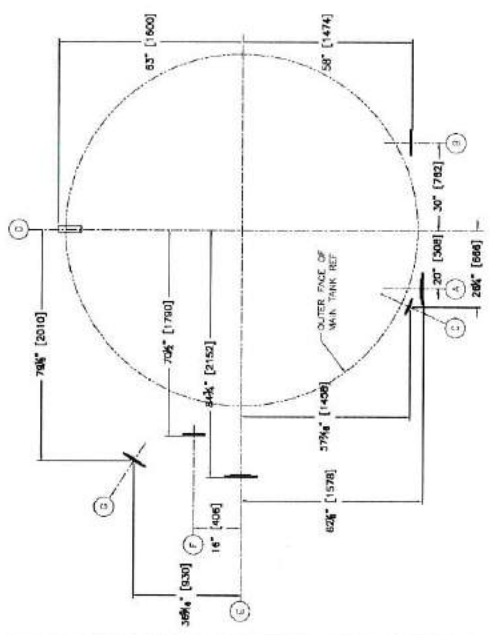
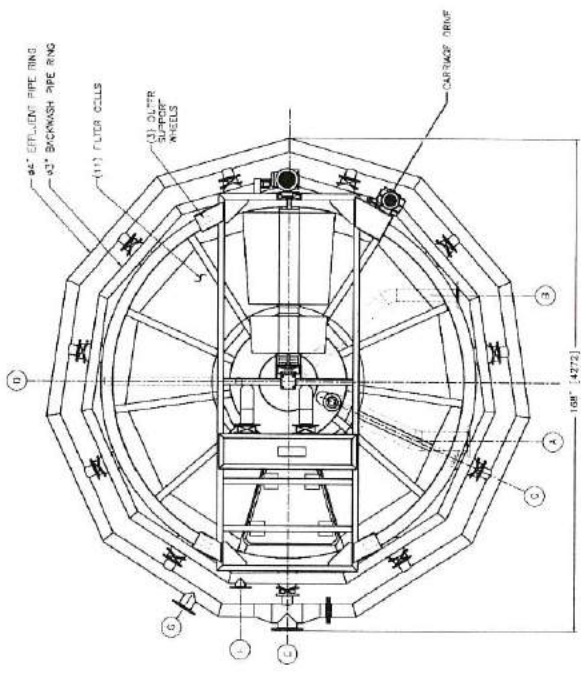
Common to all Krofta DAF technology, the Krofta™ Air Dissolving Tube (ADT) is in operation in thousands of applications around the world. The ADT eliminates the need for large volumes of air and water used by typical pressure vessels, by using air dispersion technology and centrifugal force in place of sheer volume and gravity. Compressed air is released into the ADT across the surface of an air panel. The panel material and design disperses the air across the entire surface of the panel. This allows for faster dissolution of air into the water and hence a retention time of only eight to twelve seconds. The flow pattern within the ADT is a cyclone or vortex which produces a centrifugal force that eliminates undesirable entrained air. A specially designed inlet nozzle is sized specifically for each application and can be easily changed out if the recycle requirements of future waste streams change significantly. In addition, a proprietary bleed-off outlet also assists in eliminating too much air in the tube itself. This ensures that the tube will never air bind or release undissolved air to the DAF. A sized globe valve is used for pressure release, generating 10-70 micron bubbles well suited for DAF operation.



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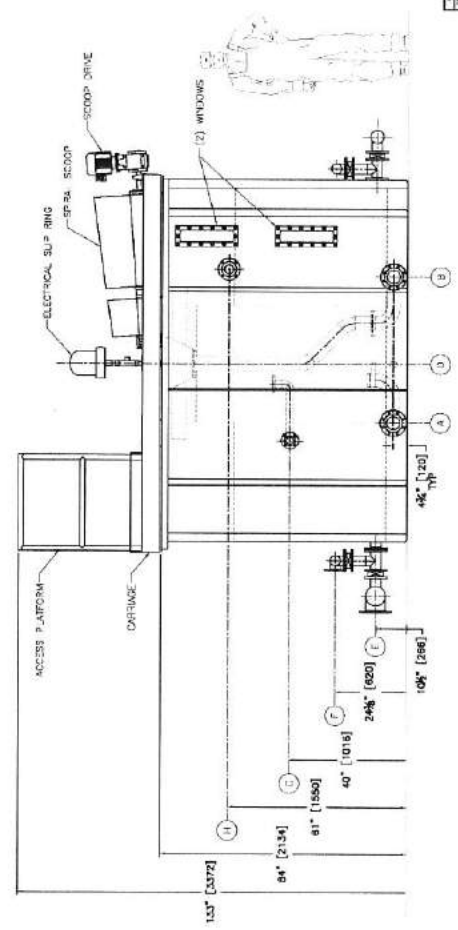
NOTE: WITH CERTAIN LAMIN, PIPE SECTIONS OR WORK, WEIGHTS CAN BE MODIFIED TO MEET LOCAL REQUIREMENTS. CONSULT WITH US.

ITEM	DESCRIPTION	QUANTITY	UNIT
A	UNCLARIFIED WATER INLET	1	150# FLANGE
B	CLARIFIED WATER INLET	1	150# FLANGE
C	CLARIFIED WATER OUTLET	1	150# FLANGE
D	BACKWASH WATER INLET	1	150# FLANGE
E	BACKWASH WATER OUTLET	1	150# FLANGE
F	LEVEL SENSOR CONNECTION	1	150# FLANGE

PIPE CONNECTION LOCATIONS

ESTIMATED MEDIA REQUIREMENTS FOR (17) CELLS  
 12' ANTHRACITE TOP LAYER: 700' OF (2 CM)  
 12' FILTER SAND MODIF. AFTER 700' OF (1 CM)  
 1' PSD STONE BOTTOM LAYER: 230' OF (3.05 CM)

TOTAL EQUIPMENT AND WATER WEIGHTS  
 OPERATING: 87,800+ LBS (39777 KG)  
 FULL CHARGING: 880+ LBS (4000 KG/AU)  
 STANDARD FABRICATION MATERIALS:  
 WELDED PARTS, TANK RISERS & RUNS: S/S  
 NON-WELDED PARTS: PAINTED OR GALVANIZED A/S



**KROFTA Technologies LLC**  
 401 SOUTH STREET PO BOX 7 DALTON, MASSACHUSETTS USA 01227  
 TEL: 413-236-5634 FAX: 413-236-6917 WWW.KROFTA.COM

NO.	DESCRIPTION	DATE	BY	APP'D BY
1	ISSUE FOR PERMIT	08/15/17	JL	JL
2	ISSUE FOR CONSTRUCTION	08/15/17	JL	JL
3	ISSUE FOR OPERATION	08/15/17	JL	JL

APPENDIX D  
KOCH MEMBRANE TREATMENT SYSTEM INFORMATION



# PURON<sup>®</sup> MP System

Virtually Unbreakable Hollow Fiber Ultrafiltration

Advanced Membrane Filtration for Water Purification



**KOCH**<sup>™</sup>  
SEPARATION SOLUTIONS

*Separation Technologies for a Better Future<sup>™</sup>*



# Effective Solution for High-Quality Water

## Over 50 Years of Membrane Experience

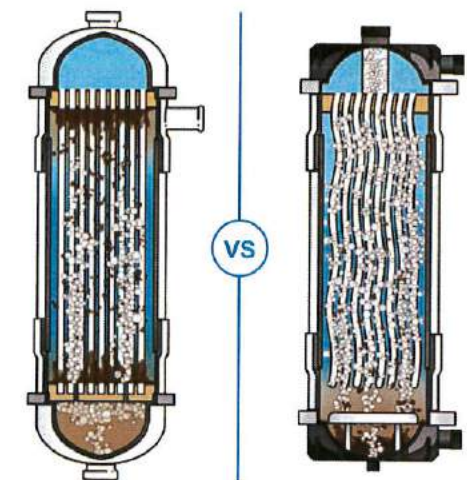
Koch Separation Solutions (KSS) is a global leader in membrane filtration technologies with over 50 years of membrane experience and thousands of system installations worldwide. The PURON® MP system, equipped with PURON MP pressurized hollow fiber cartridges, is designed to treat a variety of water and wastewater with high amounts of suspended solids in both municipal and industrial settings. The skid-mounted system offers a complete and cost-effective solution to consistently provide high-quality effluent, meeting most stringent quality regulations.

## PURON MP Hollow Fiber Membrane

KSS is the only manufacturer of the industry-leading single potting hollow fiber design. This unique configuration allows the membrane fibers to move freely within the cartridge, permitting aeration to penetrate the fiber bundle and eliminate buildup to effectively increase active membrane area and overall performance.

The tight ultrafiltration pore size at 0.03 micron and narrow pore size distribution result in the PURON MP

membrane's high flux tolerance, up to 60 gfd (100 l/mh), and high solids tolerance, up to 1,000 mg/L. PURON MP hollow fiber cartridges are constructed with polyester reinforced PVDF membranes, making the fibers virtually unbreakable. The robust design of these membranes allows for uninterrupted operation, lower maintenance costs, and reduced manpower for fiber repair.



Traditional Designs  
Potting at Both Ends

PURON MP Design  
Single Potting

## Benefits

- High flux and solids tolerance eliminate need for costly pretreatment
- Robust and virtually unbreakable fibers reduce downtime and maintenance requirements
- Unique single potting design reduces buildup and "fiber sludge"
- Superior membrane chemistry and tight pore structure deliver stable membrane performance without the need for extensive chemical cleans
- Optimized design and operation to lower capital and operating costs



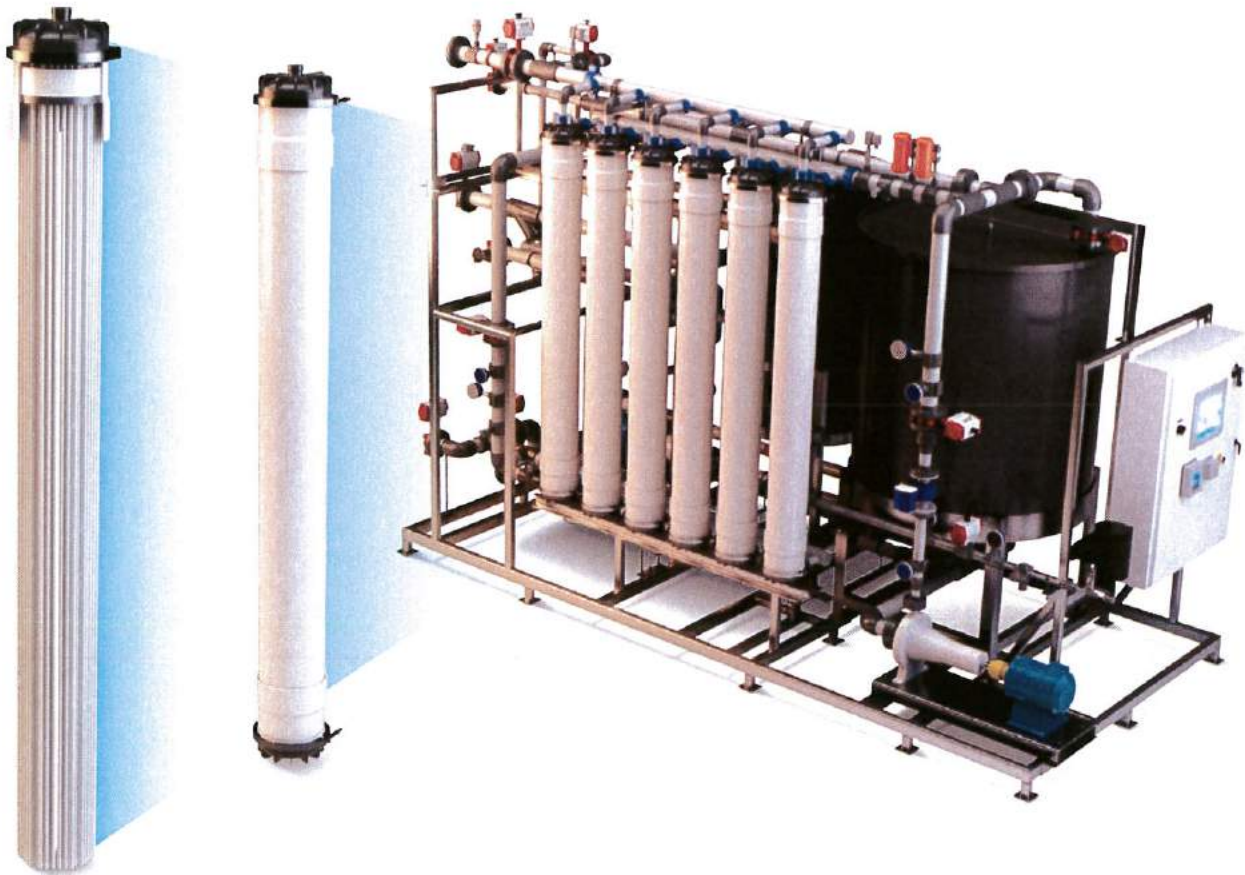
# Virtually Unbreakable Hollow Fiber Ultrafiltration

## PURON® MP System

The PURON MP ultrafiltration system is available in two standard pre-engineered package system sizes, with either 6 or 10 cartridges, and three standard modular system sizes, ranging from 24 to 64 cartridges. The simple design allows for easy installation and operation and requires minimal system connections, lowering capital costs. The PURON MP modular system can also be custom-designed and is scalable to meet a variety of capacity and performance requirements.

## Applications

- **Industrial water:** Achieve high recoveries and remove suspended and colloidal solids while reducing footprint
- **Tertiary wastewater treatment:** Handle clarifier upsets with ease and tolerate high coagulant doses for phosphorus removal
- **Seawater pre-treatment:** Extend RO membrane life, reduce operating costs, and significantly decrease footprint
- **Potable water treatment:** Achieve greater than 4-log removal of Giardia and Crypto, treat turbid surface waters, and tolerate high coagulant doses for TOC/Color removal





## KSS ASSIST

KSS will partner with you throughout the life cycle of your membrane filtration system. Our experienced technical team will provide global service and support and will work directly with you to maximize process efficiency. KSS ASSIST®, our service and maintenance program, provides the tools to keep your system operation at the highest level, including:

- Membrane Process Optimization
- Plant Audits
- Data Collection, Analysis & Reporting
- Operator Training
- Telephone Support

### Koch Separation Solutions

Koch Separation Solutions (KSS) is a global leader in membrane filtration technologies with over 50 years of membrane experience. With best-in-class domain expertise, technology and systems, KSS is uniquely positioned to help customers purify and recover valuable process streams and achieve sustainability goals.



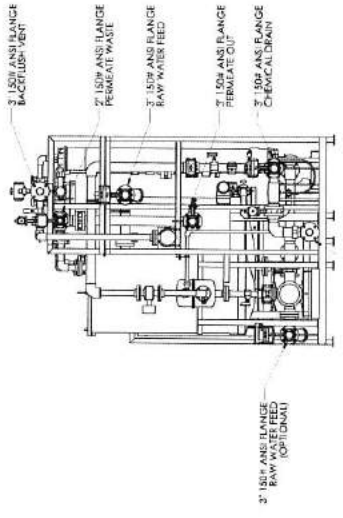
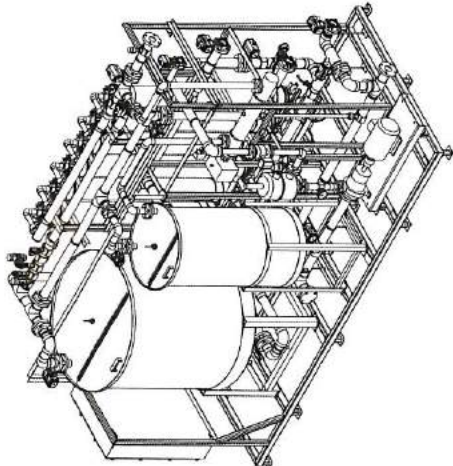
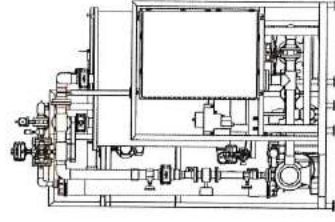
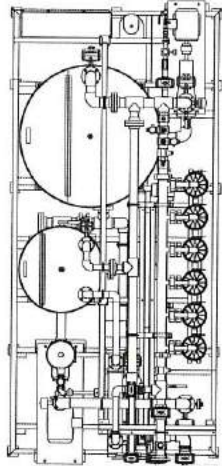
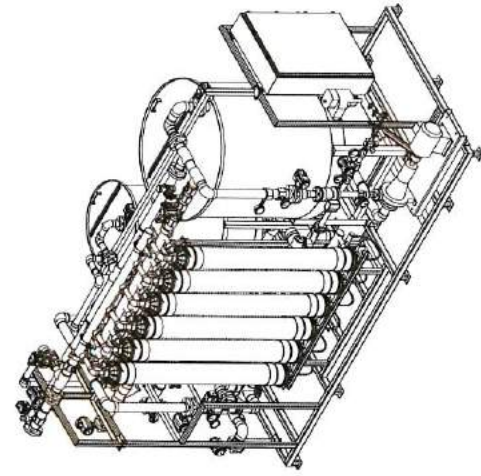
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TO: PROJECT NO. 7001205  
DATE: 28 APRIL 14  
DRAWING NO. 7001205  
REV. 3  
SIZE: D

DESIGNED BY: JAC  
CHECKED BY: N/A  
APPROVED BY: N/A

SCALE: PROJECTION: N/A