

January 14, 2021  
Housatonic Water Works Company

Emergency update.

Repairs to the water main break on Main Street have been completed and service now has been restored to all areas to town. Crews are working on patching Main Street and traffic will be open by early afternoon. Customers may have discolored water due to the interruption. If you experience discolored water now that the service has been restored, please run the cold water for a few minutes to clear (do not run hot water until the cold water clears.). If discoloration persists, repeat in several hours. The entire system was disrupted and it may take 24-48 hours to completely clear. Disinfection is maintained throughout the system. Please contact us at 528-1780 with any questions or concerns.

Thank you for your patience during this emergency situation.